DEPARTMENT OF COMMUNITY HEALTH

REPORT 8:
GEORGIA FAMILIES
DENTAL APPOINTMENT ANALYSIS:
MEDICAID CARE MANAGEMENT ORGANIZATIONS
DENTAL APPOINTMENT WAIT-TIME STUDY

July 13, 2009



TABLE OF CONTENTS

eport Glossary	3
ackground	5
ethodology	6
bservations and Findings	8
ecommendations	13
xhibit A: Scheduled (Tentative) Appointments – Overview	
xhibit B: Barriers to Scheduling Appointments – No Action Recommended	
xhibit C: Barriers to Scheduling Appointments – Action Recommended	



REPORT GLOSSARY

The following listing of terms and references are used throughout our description of methodology and findings:

- Care Management Organization (CMO) A private organization that has entered into a risk-based contractual arrangement with DCH to obtain and finance care for enrolled Medicaid or PeachCare for KidsTM members. CMOs receive a per capita or capitation claim payment from DCH for each enrolled member. The CMOs in Georgia include AMERIGROUP Community Care (AMERIGROUP or AMGP), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare).
- Department of Community Health (DCH or Department) the Department within the state of Georgia that oversees and administers the Medicaid and PeachCare for Kids[™] programs.
- Federally Qualified Health Centers (FQHC) A type of health care provider defined by Medicare and Medicaid statutes that include organizations receiving grants under Section 330 of the Public Health Service Act that provide services to underserved populations. FQHCs provide primary and preventive care services for all age groups. Services offered at FQHCs may also include dental services, mental health and substance abuse services, transportation services necessary for adequate patient care, hospital and specialty care.
- Georgia Families (GF) The risk-based managed care delivery program for Medicaid and PeachCare for KidsTM in which the Department contracts with Care Management Organizations to manage the care of eligible members.
- Medicaid Care Management Organizations Act (the Act)— A bill passed by the Georgia General Assembly, signed into law by the Governor, and effective July 1, 2008 which speaks to several administrative requirements for the administrators of the Medicaid Managed Care plan, Georgia Families, to comply. Some of the requirements include dental provider network provisions, emergency room claims payment requirements, eligibility verification, and others.
- Participating Provider As used in this report, this term refers to providers that have signed a contract with CMOs to offer dental services to Georgia Families members.
- PeachCare for Kids[™] Program (PeachCare) The Georgia DCH's State Children's Health Insurance Program (SCHIP) funded by Title XXI of the Social Security Act, as amended.



- **Provider Directory** A listing of health care service providers under contract with CMOs that is prepared by CMOs as a reference of providers that are available to offer services to members.
- **Provider Number (or Provider Billing Number)** An alphanumeric code utilized by health care payors to identify providers for billing, payment, and reporting purposes.



BACKGROUND

Myers and Stauffer LC was engaged to assist the Department in its efforts to assess the policies and procedures of the Georgia Families program, including studying and reporting on certain issues presented by providers, selected claims paid or denied by CMOs, and selected GF policies and procedures. Initial phases of the engagement focused on hospital and physician provider subjects. Previously issued reports are available online at http://dch.georgia.gov. These reports assessed payment and denial trends of hospital and physician claims, the payment accuracy of selected claims, and certain CMO policies and procedures.

The Department frequently conducts or authorizes analyses designed to determine the availability of services, or potential barriers to service, for Georgia Families members. DCH directed and authorized Myers and Stauffer LC to perform an analysis designed to estimate, for GF members, the average number of days between the day an appointment is made for dental services and the date that a dental service is provided (i.e., the wait-time to see a dentist). This analysis was specifically designed to determine wait-time for specific situations, including wait-time for new patient examinations and new patient urgent care services.

The Department provided dental provider directories from the CMOs as the basis for the analysis. They informed us that they performed certain procedures on the directories received from the CMOs to remove duplicates and other potential errors from the directories. We understand that the CMOs are required to attest to and warrant that data and other information they provide to the Department is accurate, complete, and truthful, and is consistent with the ethics statements and policies of DCH. Therefore, in consultation with the Department, other than as described in the following sections, we did not perform specific procedures to confirm or validate the information contained in the provider directories.

We understand that the Department may provide a draft of this report to each of the CMOs. At the direction of the Department, CMO comments related to the findings of this report may be incorporated as an exhibit to this report.



METHODOLOGY

The objective of this analysis was to determine the average number of days between the date a dental appointment was made and the date that a dental service was scheduled to be provided (i.e., the wait-time to see a dentist) for GF members. We attempted to determine the average wait-time for specific situations, including wait-time for new patient examinations and new patient urgent care services.

To complete this analysis, we obtained each CMO's dental provider directory from the Department. The directories were sorted and analyzed to obtain a unique list of dental providers that are under contract with each CMO. The unique list of dental providers was subdivided into two equal groups. Group 1 consisted of dentists for whom we analyzed the timeliness of scheduling a new patient routine dental examination. Group 2 consisted of dentists for whom we analyzed the timeliness of scheduling an appointment for urgent care. We attempted to contact (via telephone) 100 percent of the dentists in groups 1 and 2. For purposes of this analysis, a single provider location was considered to be a provider. A provider location is an office that may contain one or more participating providers. In total, 815 distinct provider locations were identified on the directories provided by DCH.

Each dentist was contacted by mobile telephone. Each telephone was registered in Georgia and the telephone number was automatically blocked so the caller could not be identified through the dentist's caller identification software. Staff members who were assigned to perform this portion of the analysis made calls from locations with minimal background noise.

The callers represented themselves as the parent of an adolescent (e.g, sixteen yearold female or younger when necessary) who was a new PeachCare for Kids™ member assigned to the CMO. Adjustments were made to either the patient representation and/or the symptoms for dentists specializing in orthodontics or other specialty areas.

For providers in Group 1, we asked if the dentist accepted Medicaid for the CMO plan. For positive responses, we asked to make an appointment for a "check-up". For providers in Group 2, using the same representation as above, we asked if the dentist accepted Medicaid for the CMO plan, and for positive responses, asked to make an appointment to address a "sore back tooth".

Between March 24 and March 27, 2009, Myers and Stauffer personnel anonymously contacted each provider location using the telephone numbers from the provider directories described above. Between April 10 and April 15, 2009, follow-up contact was made with provider locations that were not contacted during the initial phase of the project. We attempted to schedule appointments for each dentist that indicated they accepted the Medicaid CMO plan. However, we only scheduled tentative appointment dates and times. At the conclusion of each call, we advised the provider that we



needed to confirm the appointment at a later time, explaining that we would first need to arrange transportation. Responses and other information gleaned were recorded in logs that were updated at the conclusion of each call.

In most cases, due to the volume of calls that are required of an analysis of this type, we made a single call per dentist during routinely defined office hours. After an initial call, we did not attempt to make follow-up contact with dentists where the telephone number appeared to be correct, but the office was closed, or where a live inquiry could not be completed.

In the event that a provider was enrolled with more than one health plan, we made only one call. We requested either a new patient examination or an urgent care appointment, as well as indicated the child was a member of one of the three CMOs, on a nearly equal basis.

Analytical Limitations

- The methodology utilized in this analysis was not intended to be scientific, such that inferences can be made about the population with statistical precision. Accordingly, the results of the analysis may not be representative of the experiences of all GF members.
- The analysis was not designed to confirm that dental appointments for GF members were held or kept, or the extent to which dental services were actually provided to GF members.
- The Department provided us with a list of the GF dental providers that were included in the provider directories submitted by each of the CMOs.
- The Department provided a list of FQHC providers who provide dental services to GF members.



OBSERVATIONS AND FINDINGS

We attempted to contact 815 dental service providers. We were able to schedule an appointment with 366 providers. The information below presents a summary of the results and experiences from attempting to schedule an appointment on behalf of a GF member.

Table 1: Overall Summary of Calls

	Member Represented as AMGP Member	Member Represented as PSHP Member	Member Represented as WellCare Member	No Opportunity to Designate Health Plan	Total
Calls Made	159	183	207	266	815
Calls Not Connected to Dental Location or Received Voicemail Message				252	252
Calls Connected with Dental Location	159	183	207	14	563
Of the Connected Calls, an Appointment Was	100	131	135	0	366
Tentatively Scheduled (See Table 2)	62.9%	71.6%	65.2%	0%	65.0%
Of the Connected Calls,	59	52	72	14	197
an Appointment Could Not Be Tentatively Scheduled	37.1%	28.4%	34.8%	100%	35.0%
Average Hold Time on call, if applicable ¹	1 minute	2 minutes	2.5 minutes	0	2 minutes
Total Calls Not Connected and/or Appointment Not Scheduled (See Tables 3a and 3b)	59	52	72	266	449

¹The maximum hold time was five minutes. After that time elapsed, staff members were instructed to end the call.

While we attempted to contact all 815 contacts on the list we received, we were not able to connect with 252 of the locations for various reasons. Some of the reasons we could not connect include:

- a) The provider's telephone system would not accept calls from a blocked telephone number.
- b) The telephone number listed was not in service.
- c) No one answered the telephone after multiple rings.
- d) A voicemail message was received by the caller.



Due to the volume of these calls, we did not attempt to make follow-up calls.

The 14 calls for which we connected with a dental location but could not represent a health plan member were for reasons such as:

- a) The number was for a mobile dentist and we were to be transferred to an office outside of our targeted area.
- b) The telephone number listed was for a specialist member needed a referral.
- c) Dentist moved from that location so number was not valid for the provider.

For the contact that resulted in an appointment, the table below presents the average number of calendar days between the contact with the provider and the appointment.

Table 2: Summary of Average Wait Times to Appointment

	Average Wait T	imes to Appoi	ntment	
	All CMOs	PSHP	WellCare	
Overall	10.2 days	8.2 days	8.9 days	13.0 days
New Patient	14.3 days	11.1 days	12.8 days	18.2 days
Examination				
New Patient Urgent	4.5 days	4.2 days	3.9 days	5.3 days
Care Service				

In the tables below, we summarize the barriers to scheduling appointments. Due to the various issues we identified, follow-up from the CMOs is recommended for the barriers listed in Table 3b.

Table 3a: Summary of the Barriers to Scheduling Appointments – No Followup by the CMOs Recommended

		Percent of Total Calls Not Connected or
Barriers to Scheduling Appointment -	Number of	Appointment Not
No Action Recommended	Calls	Scheduled
Age Limit – Would not make an appointment for a 16 yr old (too	18	4.0%
young or too old)		
Additional information needed to schedule appointment over the	15	3.3%
phone (identification, birth date, etc)		
Provider Offered Limited Services – for example, extractions or	27	6.0%
cleanings only, referral needed for specialist		
Unable to make an appointment because location was closed – on	11	2.5%
certain days of the week, closed for Spring Break, etc.		
Contact Issues/Blocked Call – The office would not accept a call	108	24.0%
from a blocked/private phone number		
Contact Issues/Voicemail - Call was answered by a voice	19	4.2%
messaging system or answering service		
Contact Issues/Hold Time Exceeded – Call was on hold for 5	4	0.9%
minutes		
Provider stated they are not accepting patients for the represented	20	4.5%



Barriers to Scheduling Appointment - No Action Recommended	Number of Calls	Percent of Total Calls Not Connected or Appointment Not Scheduled
plan and provider is not listed in directory, but provider is in the represented-CMO's participating county		
Provider stated they are not accepting patients for the represented plan and provider is not listed in the AMGP, PSHP, or WellCare directory.	5	1.1%
Other miscellaneous issues – for example, provider entries with the same phone number, but different locations	70	15.6%
TOTAL	297	65.7%

Table 3b: Summary of the Barriers to Scheduling Appointments – Follow-up by the CMOs Recommended

Barriers to Scheduling Appointments - Action Recommended	Number of Calls	Percent of Total Calls Not Connected or Appointment Not Scheduled
Additional information needed before appointment scheduled that requires an office visit (paperwork, identification, etc)	13	2.9%
Provider Caseload Issues – waiting list was offered, instructed to call back at a later date, instructed to call a different provider, etc.	7	1.6%
Contact Issues/Provider Phone Number was not in service or not correct	35	7.8%
Contact Issues/No Answer – Provider did not answer call and no voice messaging system was activated.	7	1.6%
Location Issues – The call was transferred to a different location, location does not offer dental services, etc.	10	2.2%
The provider is listed in the AMGP, PSHP, or WellCare directory, however the provider stated they are not accepting Medicaid patients	7	1.6%
Provider stated they are no longer participating with the represented plan, however the provider is listed in the AMGP, PSHP, or WellCare directory	10	2.2%
Provider stated they are not accepting new patients for the represented plan	8	1.8%
Provider stated they are not accepting patients for the represented plan and provider is listed in the AMGP directory but location was different	1	0.2%
The provider is listed on a directory but stated they not accepting new patients	54	12.0%
TOTAL	152	33.9%

During certain attempts to schedule an appointment for a GF member, the provider indicated that the member was required to come into the dental provider's office and complete various items of documentation prior to being able to schedule an appointment. In order to further analyze this information, a number of additional contacts were made with these providers to schedule an appointment. However, for



these situations, we represented ourselves as individual with a commercial dental coverage plan (Delta Dental). Of the fourteen providers we attempted to contact on behalf of commercial dental plan members:

- Two providers were not accepting new Delta Dental patients.
- We were unable to schedule appointments with six providers for reasons similar to those previously stated (i.e., required patient to come in and complete paperwork, etc.)
- Six appointments were scheduled (for new patient routine examinations) with an average time between contact with the provider and the scheduled appointment between seven and eight days. These appointments were scheduled without the additional requirement of going to the provider's office to complete paperwork or show an identification card, as was the experience of the GF member.

Results of Contacting FQHC Providers:

The findings in the tables above include the FQHC/RHC providers that we attempted to contact. Specifically, of the ten FQHC provider locations we attempted to contact:

- One provider, Southside Medical Center Gresham Road, could not be contacted due to a disconnected phone number.
- One of the locations, Tri-County Health System Gibson, did not have a dentist in the office.
- One provider, Southside Medical Center Ridge Avenue, stated that no appointment was necessary as they accept walk-in patients.
- One provider, Curtis V. Cooper Primary Healthcare, requested a name and call back number. We ended the call prior to providing our contact information.
- One provider, Meridian Educ Resource Group, indicated they are not accepting new Medicaid patients.
- Five of the providers allowed us to schedule an appointment for a new patient examination:
 - Two appointments were for AMERIGROUP members, one was a Peach State Health Plan member, two were WellCare members.
 - The average number of calendar days between the contact with the provider and the scheduled appointment was approximately 35 days. It should be noted that this average is based on five observations. The range on the number of calendar days between the contact and the scheduled appointment was from April 1, 2009 to July 7, 2009.



Table 4: Summary of FQHC/RHC Calls

	F	QHC/RHC Call	Findings		
	Member Represented as AMGP Member	Member Represented as PSHP Member	Member Represented as WellCare Member	No Opportunity to Designate Health Plan	Total
Calls Made	2	3	3	2	10
Calls Not Connected to Dental Location	0	0	0	1	1
Calls Connected with Dental Location	2	3	3	1	9
Of the Connected Calls, an Appointment Was Tentatively Scheduled	2	1	2	0	5
Average calendar days from call date to appointment date	47.5	3	54.5	0	35



RECOMMENDATIONS

We have the following recommendations as a result of our attempts to schedule dental appointments on behalf of GF members.

- Section 4.3.5.5 of the amended and restated contract between DCH and the CMO states that the CMOs are required to provide monthly, updated provider changes and edits. In addition to the existing requirement, it may be beneficial to the Department and GF members if each CMO is required to conduct a quality assurance review of their directories on a quarterly basis, providing the results to the Department. This procedure may help the Department ensure that the provider information contained in the directories is accurate and complete.
- The amended and restated contract contains maximum appointment wait-times for providers such as PCPs, SCPs and Mental Health professionals (Section 4.8.14.2). We noted appointment scheduling time frames exist in the contract between WellCare and Doral, but we were not able to find similar language in the other contracts. DCH may wish to consider adding wait-time maximums and appointment requirements for general dentists and specialty dental providers to the contract between DCH and the CMOs.
- The CMOs should address the barriers listed in the "Action Recommended" Table (3b), above.
- DCH may wish to consider requiring that the CMOs perform provider directory maintenance, requiring specific wait-time parameters, and/or delineating additional requirements that might allow GF members greater access to dental services.



Exhibit A

Scheduled (Tentative) Appointments Overview



GEORGIA FAMILIES - CARE MANAGEMENT ORGANIZATION ANALYSES for the GEORGIA DEPARTMENT OF COMMUNITY HEALTH Exhibit A: Scheduled (Tentative) Appointments

Exhibit A: Scheduled (Tentative) Appointments					Serv	ice Type:	1	Represe	ented As	Participating		
				Daniel and			Accepting					
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Numbe
A Confident Smile. P.C.	303 West Hansell Street	THOMASVILLE	THOMAS	229-227-1447	Yes	Emergency	Yes	AWGP	Yes	WellCare	Notes	Numbe
A Smile 4 U LLC	509 N Tennessee StSte 107	Cartersville	Bartow	770-407-8700	162	Yes	Yes	Yes	res			-
A V Dental Care PC	3273 Shallowford Rd NENortheast	Atlanta	Dekalb	770-455-0628		Yes	Yes	Yes				
A. David Luckey DMD PC	115 Dogwood Dr	Waynesboro	Burke	706-554-4451	Voc	165		163		Yes		-
A. Drew Ferguson III DMD, PC	704 Ave C.	WEST POINT	TROUP	706-643-3294	Yes		Yes Yes		Yes	res		
Abel Aguilar, DMD	404 West Perry Street	MANCHESTER	MERIWETHER	706-846-2218	162	Yes	Yes		res	Yes		-
Access Dental	3383 Veterans Memorial Hwy	Lithia Springs	Douglas		Yes	res	Yes			Yes		-
Albert S Baawo Jr DMD PC	3280 Howell Mill Rd NWSte 315	Atlanta	Fulton	404-355-6088	163	Yes	Yes		Yes	res		1
Aldredge Health Center	99 Jesse Hill Jr Dr SE	Atlanta	Fulton	404-730-1471	Voc	163	Yes		Yes			1
Alfaro Dental Care PC	2350 Belmont Cir SE	Smyrna	Cobb	678-842-9912	162	Yes	Yes		res	Yes		1
Alfred Peters DMD PC & Leroy Justice DDS PC	12900 Broad St	Sparta	Hancock	706-444-6886		Yes	Yes	Yes		res		1
All About Family Dentistry Incorporated	12186 Highway 92Suite 109	Woodstock	Cherokee	678-238-0202								1
All Care Dental PC	1745 Highway 138 SESte C3		Rockdale	678-238-0202		Yes Yes	Yes Yes	Yes	V			
		Conyers			V	res			Yes	V		2
All Kids Dentistry	11685 Alpharetta HwySte 310	Roswell	Fulton	770-360-8008			Yes			Yes		
Allred Family Dentistry	26A E Main St NP.O. Box 1195	Hampton	Henry	770-946-3576	Yes		Yes			Yes		2
Allred Family Dentistry	743 S 8th St	Griffin	Spalding	770-228-6101	Yes	V	Yes		Yes			2
Alpine Dental Group of Downtown Atlanta	18 Marietta St NWSte 100	Atlanta	Fulton	404-524-7009		Yes	Yes	Yes		V		2
Alvin D. Chapman, DMD Family Dentist	233 Wespark Dr	PERRY	HOUSTON	478-987-7863		Yes	Yes			Yes		2
Am Dent Incorporated	895 Indian Trial Road #11	Lilburn	Gwinnett	770-279-5000		Yes	Yes			Yes		2
Amazing Smiles PC	3229 Highway 34 ESte 101	Newnan	Coweta	770-304-0034			Yes			Yes		3
Amon A Meadows DMD PC	4686 S Atlanta Rd SESte I	Smyrna	Cobb	404-799-8499	Yes		Yes	Yes				3
Andronica Inc	1160 Old Peachtree RdSte B	Duluth	Gwinnett	678-473-7770	Yes		Yes		Yes			3
Annie Edwards - Howard	2420 Westgate Drive	ALBANY	DOUGHERTY	229-432-7440	Yes		Yes			Yes		
Associates of Family Dentistry	549 S Main StPO Box 870	Cleveland	White	706-865-2248	Yes		Yes	Yes				3
Athens Dentistry for Children PC	2470 Daniels Bridge RdSte 231	Athens	Clarke	706-355-3109	Yes		Yes			Yes		3
Avanti Dental Care	3975 Old Milton PkwySte 3	Alpharetta	Fulton	770-619-0014	Yes		Yes		Yes			4
B. Bonita Richter, DMD Inc.	137 Hand Place P.O. Box 167	PELHAM	MITCHELL	229-294-3229	Yes		Yes			Yes		4
B. Dan Harrell, DMD	421 Plaza Ave	EASTMAN	DODGE	478-374-4716		Yes	Yes		Yes			4
Baker & Associates Dental Group	3564 Panola Rd	Lithonia	Dekalb		Yes		Yes) Yes		4
Banks County Health Department	667 Thompson St	Homer	Banks	706-677-2296	Yes		Yes	- 1	0 () Yes		4
Barbara Adams Spearman DMD	1520 Laney Walker Blvd	Augusta	Richmond	706-724-1155		Yes	Yes			Yes		4
Bennett & Maxwell Family Dentistry	305 University Dr. Suite 3	VALDOSTA	LOWNDES	229-671-1900		Yes	Yes		Yes			
Berkeley Dental	1132 Athens HwySte 207	Grayson	Gwinnett	678-512-0261	Yes		Yes			Yes		
Best Care Dental III	275 14th St NW	Atlanta	Fulton	404-897-3811		Yes	Yes	Yes				9
Best Care Dental IV	2832 E Atlanta RdSuite B2	Ellenwood	Dekalb	770-474-3535			Yes			Yes		5
Blounts Family Dental	2929 Turner Hill RdSuite 1410	Lithonia	Dekalb	770-482-7800	yes	0	Yes	(0 Yes	0		6
Blue Creek Dental	2058 N Decatur Rd	Decatur	Dekalb	404-636-1200		Yes	Yes		Yes			E
Brad N. Ford	301 16th Avenue E.	CORDELE	CRISP	229-273-3828	yes	0	Yes	(0 () Yes		E
Brent Pennington DMD	37 Gateway Business Park Dr	Ringgold	Catoosa	706-935-2900		Yes	Yes			Yes		7
Brighten Your Smile PC	705 Windy Hill Road	Smryna	Cobb	770-801-1641	Yes		Yes	Yes		_		7
Brown Dental Center Inc	5561 Memorial DrSte C	Stone Mountain	Dekalb	404-292-6572		Yes	Yes		Yes			7
Bryant K. Barrows, DMD	400 S. 3rd Ave	MC RAE	TELFAIR	229-868-4462	Yes		Yes			Yes		7
Buford Dentistry PC	1879 Buford HwySte 5	Buford	Gwinnett	770-945-7186		Yes	Yes	Yes				7
Bullsboro Drive Dental Group PC	148 Bullsboro Dr	Newnan	Coweta	770-251-4370	yes	0	Yes	(0 Yes	0		7
C. Paschal Brooks, DDS	61 Perry Ave PO Box 707	BLAKELY	EARLY	229-723-4111	Yes		Yes			Yes		8
C.H. Pitts Enterprise, Inc.	307 Church St. Ste A	LAGRANGE	TROUP	706-882-0591	Yes		Yes		Yes			8
Calhoun Family Dentistry	908 Red Bud Rd NEPO BOX 938	Calhoun	Gordon	706-629-8822	Yes		Yes			Yes		8
Candler Dental Associates	2427 Candler Rd	Decatur	Dekalb	404-284-3015		Yes	Yes		Yes			8
Carlos R. Baron, DDS, PC	4401 Armour Road	COLUMBUS	MUSCOGEE	706-576-6556	Yes		Yes			Yes		9
Carter Rockbridge General Dentistry PC	5050 Jimmy Carter BlvdSuite 320	Norcross	Gwinnett	770-662-5955	0	yes	Yes	Yes	(0		9
Cary S Miller DMD PC	349 Madison St	Clarkesville	Habersham	706-754-3121			Yes	Yes				9
Cascade Heights Pediatric Dental	920 Dannon Vw SWSte 3102	Atlanta	Fulton	404-349-7646	yes	0	Yes		0 () Yes		
Cathy L. Cook, DDS	131 North Oakley Drive	COLUMBUS	MUSCOGEE	706-689-2905	Yes		Yes			Yes		
CDE Access Dental & Medical, LLC.	5256 Armour Road Suite 1B	COLUMBUS	MUSCOGEE	706-653-7668		Yes	Yes			Yes		
Center Hill Health Center	3201 Atlanta Industrial Pkwy NW	Atlanta	Fulton		yes		Yes		0 (Yes		10
Centre of Panola Dentistry	3035 Panola Rd	Lithonia	Dekalb	770-593-3426	Yes		Yes		Yes			10
Chamblee Dental Care	3652 Chamblee Dunwoody Rd	Atlanta	Dekalb	770-936-0833		Yes	Yes	Yes				10
Charles C. King, Sr, DMD, PC	915 Highland Ave	ALBANY	DOUGHERTY	229-435-0677		Yes	Yes			Yes		10

GEORGIA FAMILIES - CARE MANAGEMENT ORGANIZATION ANALYSES for the GEORGIA DEPARTMENT OF COMMUNITY HEALTH Exhibit A: Scheduled (Tentative) Appointments

					Serv	ice Type:	Accepting	Represe	nted As	Participating		
				Dentist's			New					
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency		AMGP	PSHP	WellCare	Notes	Numbe
Chatsworth Family Dentistry PC	221 N 4th Ave	Chatsworth	Murray	706-695-8318		Yes	Yes	Yes				10
Cherokee County Health Department	1219 Univeter Rd	Canton	Cherokee		yes	() Yes) () Yes		10
Childrens Dental Care Center PC	5000 Snapfinger Woods DrSuite B-210	Decatur	Dekalb	770-323-1280		Yes	Yes	Yes				11
Children's Dental Center PC	16B Felton Pl	Cartersville	Bartow	770-382-3536	yes) Yes		Yes	0		11:
Childrens Dentistry of Austell PC	1678 Mulkey RdSte D	Austell	Cobb	678-445-5444	,	Yes	Yes	Yes			#112 thru #123 is the same office. All calls go	11
											thru a main switchboard. The switchboard operator recognized the caller's voice and	
											offices #117 thru #121 were not contacted.	
Childrens Dentistry of Dawsonville	671 Lumpkin Campground Rd SSuite 130	Dawsonville	Dawson	678-445-5444	Yes	() Yes	C) () yes		118
Children's Dentistry of Lithonia	374 N Deshong RdSte D	Stone Mountain	Dekalb	770-469-4192	0	Yes	Yes	C	yes	0		119
Children's Dentistry of Woodstock	2230 Towne Lake PkwyBuilding 1300 Suite 100	Woodstock	Cherokee	678-445-5444	Yes		Yes	Yes				122
Choice Dental	4484 Jimmy Lee Smith PkwySuite E114	Hiram	Paulding	770-222-7818	Yes		Yes	Yes				124
Clarence E. Bush, DMD, PC	144 Whigham Dairy Rd	BAINBRIDGE	DECATUR	229-246-9986	Yes		Yes			Yes		130
Cleveland Dental Care PC	1029 Cleveland Ave	East Point	Fulton	404-761-1542		Yes	Yes		Yes			135
Cleveland Family Dental Center	3777 Highway 1295	Cleveland	White	706-219-0033	Yes		Yes		Yes			136
Cleveland Mann DMD	905 N. Jackson St.	AMERICUS	SUMTER	229-928-3544		Yes	Yes		Yes			137
Coan Middle School Clinic	1550 Hosea Williams Boulevard	Atlanta	Dekalb	404-373-3530	Yes		Yes	Yes				140
Cobb County Board of Health	1650 County Services Pkwy SW	Marietta	Cobb	770-514-2372		yes	Yes		Yes	0	The provider requires the patient submit a	14:
cost county sound of recutal	1000 County Scribes Family Str	a.retta	0000	770 311 2372		, c s					\$5.00 co-payment at the time of their appointment.	
Coleman Dental Associates PC	970 M L King DriveSuite 301	Atlanta	Fulton	404-523-3153	Yes		Yes			Yes	New patients are scheduled on Wednesdays and this was the first available appointment.	143
Collins Family Dentistry	759 Martin Luther King Jr Dr NWSuite 200	Atlanta	Fulton	404-588-0464		Voc	Yes			Yes		143
Columbus Health Department Dental Cl	2100 Comer Avenue	COLUMBUS	MUSCOGEE	706-321-6190		Yes Yes	Yes	-		Yes		143
			Cobb					Yes		res		144
Complete Family Dentistry	140 Marble Mill Rd NWSte B	Marietta		770-590-9848		Yes	Yes	res			Office developed from April 6th April 40th This	147
Compton Family Dentistry	215 Farrar Dr	Summerville	Chattooga	706-857-4850		Yes	Yes			Yes	Office closed from April 6th-April 10th. This was the earliest appointment available.	148
Coosa Dental Associates (1)	109 East Ave	Cedartown	Polk	770-748-7736	Yes		Yes			Yes		149
Cosmetic & Family Dentistry of Roswell	1087 Alpharetta St	Roswell	Fulton	770-650-0992	yes	() Yes	C) () Yes		151
Creative Smiles Dentistry	18 Marietta St NW#100	Atlanta	Fulton	404-524-7009	Yes		Yes		Yes			159
Dallas Family Dentistry	457 Nathan Dean BlvdSte 109	Dallas	Paulding	770-443-7112		Yes	Yes			Yes		163
Dan Stephens DDS	2480 Windy Hill Rd SESte 307	Marietta	Cobb	770-952-0222	0	ves	Yes	0	Yes	0		164
Daniel T Redie DDS	1849 Highway 138 SW	Riverdale	Clayton	770-996-5850	·	Yes	Yes	Yes				167
Darryl A. Chapman Sr., DMD	706 East 16th Ave	CORDELE	CRISP	_	Yes	163	Yes	100	Yes			168
David Ricks DDS PC	541 Forest PkwySte 18	Forest Park	Clayton	404-361-7333	103	Yes	Yes		163	Yes		169
Debbie L Dismuke DMD	1305 Ocilla Rd	DOUGLAS	COFFEE	912-384-2277		Yes	Yes		Yes	i es	The receptionist wanted patient information at	17
Sebale E Sishidike SWIS	1909 OCHILI NA	DOUGLIS	COTTEE	312 304 2277		103	res		res		first but gave an appointment since it was an emergency.	17.
DeKalb County Board of Health-T O Vinson	440 Winn Way	Decatur	Dekalb	404-294-3274	Yes		Yes	Yes				178
Dennis R. Smith DDS	106 College Street	GORDON	WILKINSON	478-628-2142	0	yes	Yes	C) () Yes		181
Denny L Malcom DDS PC	133 S Cherokee Rd	Social Circle	Walton	770-464-2636	Yes		Yes		Yes			182
Dharmesh Parbhoo PC	1177 Garden Walk Blvd	Atlanta	Fulton	770-997-9090	Yes		Yes	Yes				190
Dodge County Health Dept	1121 Plaza Ave	EASTMAN	DODGE	800-453-4504	Yes		Yes			Yes		194
Dougherty County Health Department -	1710 South Slappey Boulevard	ALBANY	DOUGHERTY	229-430-4599		Yes	Yes		Yes		Transferred to the Dental office #229-430- 6200.	196
Douglas S. Johnson, DMD	219 Thomas Street Suite B	THOMASTON	UPSON	706-647-5437	Yes		Yes			Yes		197
Douglasville Public Health Center	6770 Selman Dr	Douglasville	Douglas	770-949-7359	Yes	() Yes	C) () Yes		199
Downtown Dental Center	75 Marietta St NW	Atlanta	Fulton	404-577-0868		Yes	Yes			Yes		200
Dr Delbert V Warner	3539 Wesley Chapel RdSte A	Decatur	Dekalb	770-987-1586	Yes	() Yes	C) () Yes		203
Dr Delores Hubbard	1784 Washington Ave	East Point	Fulton	404-766-8559		Yes	Yes			Yes		204
Dr Dennis B Jaffe	98 Broad St SW	Atlanta	Fulton		Yes) Yes	0	Yes	0		205
Dr J M Echols Jr	1414 Marks Church Rd	Augusta	Richmond	706-738-8919		Yes	Yes			Yes	The receptionist stated they are only open on	206
											Wednesday's at this office.	

Exhibit A: Scheduled (Tentative) Appointments

Exhibit A: Scheduled (Tentative) Appointments					Serv	ice Type:		Represe	ented As I	Participating	ng	
							Accepting					
				Dentist's		_	New					l
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency		AMGP	PSHP	WellCare	Notes	Number
Dr J M Echols Jr	4805 Windsor Spring RdP O Box 451	Hephzibah	Richmond	706-592-4041		Yes	Yes			Yes	Same provider as above. Only one phone	20
1											contact made however two appointment times	5
1											were obtained. The receptionist stated I could	
1											get an earlier time at this office with more	
1											hours and days to choose from.	
Dr Jaamac	4051 West Highway 78Suite F101	Lilburn	Gwinnett	770-978-5876	Yes	0) Yes	() Yes	0		208
Dr Tasha Knight DDS PC (Knights Dental)	2575 Snapfinger RdSuite G	Decatur	Dekalb		Yes		Yes			Yes		216
Dr Theodore B Allen Jr	1425 Venetian Dr SW	Atlanta	Fulton	404-753-3418		Yes	Yes	Yes				218
Dr Timothy Q Rushing	1400 Dug Gap Rd	Dalton	Whitfield		Yes		Yes			Yes		220
Dr Walter Young	2265 Cascade Rd SW	Atlanta	Fulton	404-753-4753		Yes	Yes		Yes			222
Dr. David W. Howington	8 Longleaf Office Park	MOULTRIE	COLQUITT	229-985-8504	0	yes	Yes	() Yes		225
Dr. H. J. Williams, DDS	112 Rowe Street	DUBLIN	LAURENS	478-272-8603		Yes	Yes			Yes		227
Dr. Howard Warren, DDS	108 Fourth Street	VIENNA	DOOLY	229-268-4644	yes	0) Yes	() Yes	0		228
Dr. James E Knighton	602 N. Parrish Ave	ADEL	соок	229-896-7595	Yes		Yes		Yes			229
Dynasty Dental Care Inc.	1096 Alpharetta St	Roswell	Fulton	770-993-9048	Yes		Yes		Yes			235
E. Alex Howell Jr. DMD	338 College Street	BLAKELY	EARLY	229-723-3581		Yes	Yes			Yes		236
East Athens Family Dental	348 Oak St	Athens	Clarke	706-543-6527	Yes		Yes	Yes				238
East Atlanta Dental Care Center PC	440 Flat Shoals Ave SE	Atlanta	Fulton	404-688-2223		Yes	Yes		Yes			239
East Augusta Dental Center Inc - Mirrial J Moses DMD	1039 11th St	Augusta	Richmond		Yes		Yes	Yes				240
East West Family Dental	2495 E West ConnectorSuite 260	Austell	Cobb	678-384-1020		yes	Yes) () Yes		242
Eddie P Johnson III DMD	2755 Barton Chapel Road	Augusta	Richmond		Yes	,	Yes	Yes				243
Edgar Parker, DDS, PC	401-C South Madison St	ALBANY	DOUGHERTY	229-436-8802	105	Yes	Yes	165	Yes			24
Edmond Franklin Jr DMD PC	220 Council St	Waynesboro	Burke		Yes	163	Yes		165	Yes		245
Edward J. Green, D.M.D., P.C.	1505 West Third Ave Ste B	ALBANY	DOUGHERTY	229-883-3071	163	Yes	Yes		Yes	103		246
Edward M Parker Jr DDS	720 S 8th St	Griffin	Spalding		Yes	165	Yes	Yes	103			247
F Marion Durst III & Associate	2325 Washington Rd	Augusta	Richmond	706-736-7146	Yes		Yes	Yes				250
Fabulous Dentistry and Orthodontics	950 Indian Trail Lilburn Rd NWSte 3G	Lilburn	Gwinnett	678-325-3970	163	Yes	Yes	103	Yes		I was asked how long it had been since my	25:
rabalous benestry and orthodonics	550 maian man Enbarri Na WVSCC 50	Liibaiii	Ownnect	070 323 3370		103	103		103		daughter had seen a dentist. I stated about 1	25.
1											year. They said that even though I was coming	
1											in for an emergency, they would also complete	
1											a full oral exam including x-rays and a cleaning.	
1											a full of all examiniculating x-rays and a cleaning.	
Fabulous Smiles of Atlanta LLC	1188 Ralph David Abernathy Blvd SWSuite 101	Atlanta	Fulton	404-758-0770	Yes		Yes			Yes	Upon answering the phone, the receptionist	25
I abaidas similes of Atlanta 220	1100 Halph Baria / Bernathy Bria 5115afte 101	7 10.0110		1017300770			. 63				immediately asked which office I was trying to	
1											reach. One option was the downtown office	
1											(West End); I did not understand her when she	
1											stated the second option. I chose the	
1											downtown office since this record shows an	
1											Atlanta address.	
1											Atlanta address.	
Fairburn Family Dentistry	168 NW Broad St	Fairburn	Fulton	770-964-1545	Yes		Yes	Yes				254
Family Dental Center of Maritetta	2769 Chastain Meadows PkwySuite 70	Marietta	Cobb	770-794-0808	Yes		Yes	Yes				258
Family Dental Group	4324 Covington Hwy	Decatur	Dekalb	404-289-6454		Yes	Yes		Yes			259
Family Dentistry	1230 Powers Ferry Rd SESuite 6	Marietta	Cobb	770-541-0101	0	yes	Yes	() () Yes		261
Fantastic Smiles	1030 Peach Pkwy Ste 9	FORT VALLEY	PEACH		Yes	,	Yes		Yes			264
Fatemeh Taher	3370 Sugarload Parkway	Lawrenceville	Gwinnett	678-215-1300		Yes	Yes			Yes	The receptionist stated they can only take an X-	
1	,										ray of her tooth and prescribe medicine.	
1												
Fayette Dental Care PC	720 W Lanier Ave	Fayetteville	Fayette	770-461-7700	0	yes	Yes	(0 0	Yes		266
Filling Station Family Dental Center	1714 E. Broad Ave	ALBANY	DOUGHERTY	229-435-5176	yes	0) Yes	() Yes	0		271
Flint River Hospital	509 Sumter Street	MONTEZUMA	MACON	478-847-2231	yes	0) Yes	() Yes	0	The number listed was the home number for	27
1				1					1		Dr. Peter Chemeno. He provided the business	
1				1					1		office telephone number at 478-472-2325.	
1				1					1			
Floyd County Health Department	16 E 12th St SW	Rome	Floyd	706-295-6571	Yes		Yes		Yes			275
, a data , redicti bepartment												
Forsyth County Health Department	428 Canton RdP O Box 837	Cumming	Forsyth	770-781-6900		Yes	Yes		Yes		Voice mail activated.	278

GEORGIA FAMILIES - CARE MANAGEMENT ORGANIZATION ANALYSES for the GEORGIA DEPARTMENT OF COMMUNITY HEALTH Exhibit A: Scheduled (Tentative) Appointments

Exhibit A: Scheduled (Tentative) Appointments					Serv	rice Type:	I	Represe	nted As F	Participating	a	
					00.1		Accepting					
				Dentist's			New					
Dental Provider's Name	Address	City	County	Phone Number	Routine		Patients?	AMGP	PSHP	WellCare	Notes	Numbe
Frank D Butler Jr DMD	5520A Old National HwySuite 100	College Park	Fulton	404-767-8003		Yes	Yes		Yes			28
Gailya L Axam DDS PC	175 Trinity Ave SW	Atlanta	Fulton		Yes		Yes	Yes				28
Gainesville Dental Center	1586 Park Hill Dr	Gainesville	Hall	770-534-0697		Yes	Yes			Yes		28
Gainesville Family Dental Center	2420 Old Flowery Branch RdSuite 101	Gainesville	Hall	770-532-1111	Yes		Yes	Yes				29
Gary A Lewis DMD	107 Drennon Dr	Jesup	Wayne	912-427-6867		Yes	Yes			Yes		29
Gary L Watts DMD	501 Park St	Palmetto	Fulton	770-463-4541	C	yes	Yes	Yes	(0	29
Gentle Dental Care LLC	545 Edgewood Avenue Northeast	Atlanta	Fulton	404-524-8444		Yes	Yes			Yes		29
Gentle Dental PC	3596 W Hill St# A	Clarkston	Dekalb	404-499-2216	Yes		Yes	Yes				29
Gentle Family Dentistry & Orthodontics	900 N Hairston RdSuite B	Stone Mountain	Dekalb	404-294-8500		Yes	Yes		Yes			29
Gentle Touch Dental Inc	1360 Dogwood Dr SESte 202B	Conyers	Rockdale	770-760-7566		yes yes	Yes	Yes	() (0	29
George D N Coletti DMD PC	4324 Covington Hwy	Decatur	Dekalb	404-289-6454	Yes		Yes		Yes			30
George W. Baker Jr. DMD	606 South Greenwood St	LAGRANGE	TROUP	706-882-5551		Yes	Yes		Yes			30
Georgia Mountains Health Dental Service	990 E Main Stree Suite 11	Blue Ridge	Fannin	706-258-3384	Yes		Yes	Yes				30
Gerald A Griggs DMD PC	201 A Pat Haralson Memorial DrivePO Box 760	Blairville	Union	706-745-9999		Yes	Yes			Yes		30
Gerald B McFadden	3585 Peachtree Industrial BlvdSuite 146	Duluth	Gwinnett		Yes	0	Yes	Yes	C) (ס	30
Gerald D Palatini Jr DDS	113 Plantation AveSuite A	Cedartown	Polk	770-748-2622	Yes		Yes			Yes		30
Gerald E. Cauthen, DDS	819 College Drive	BARNESVILLE	LAMAR	770-358-0101		Yes	Yes		Yes			30
Gingival Junction Dental	80 Peyton Rd SW	Atlanta	Fulton	404-696-6675	Yes		Yes		Yes			31
Glenn P Crooks DDS PC	40 Pryor St SW	Atlanta	Fulton	404-522-7810		Yes	Yes			Yes		31
Global Dental Care LLC	3780 Old Norcross RdSte 303	Duluth	Gwinnett	678-584-8778	Yes		Yes	Yes				31
Glover Dental Centre, LLC	115 North Johnson Street	ASHBURN	TURNER	229-567-0355		Yes	Yes		Yes			31
Gordon Family Dentistry	2814 Buford Hwy NE	Atlanta	Dekalb	404-486-7661		Yes	Yes			Yes		318
Grant Park Dental Group	465 Boulevard SESte 207A	Atlanta	Fulton	404-624-1230	Yes		Yes	Yes				32
Great Smile Dental	2145 Roswell RdSuite 120	Marietta	Cobb	770-565-1010	Yes		Yes	Yes				321
Greenbriar Dental Care	2841 Greenbriar Pkwy SWSte 306	Atlanta	Fulton	404-344-5114		Yes	Yes		Yes			32
Gregory A. Madray DDS PC	107 W Cherry St	Jesup	Wayne	912-427-6404	Yes		Yes			Yes		325
Gregory Graham, DMD, LLC	385 Meadow Ridge Drive	MILLEDGEVILLE	BALDWIN	478-452-0270		Yes	Yes		Yes			326
Gregory M. Thackston DMD	506 N. Madison Avenue	DOUGLAS	COFFEE	912-384-7200	Yes		Yes			Yes		328
Griffin E. Mizell, DDS, PC	100 Parsonage S.	MC RAE	TELFAIR	229-868-6615		Yes	Yes		Yes			329
Grimsley Dental Clinic	115 N. Cuthbert St	COLQUITT	MILLER	229-758-3345	Yes		Yes			Yes		330
Gwinnett General Dentistry	3100 Five Forks Trickum Rd SWSuite 201	Lilburn	Gwinnett	770-978-3292	Yes		Yes		Yes			333
H. Wayne Smith DDS PC	814 Professional Center Drive	EASTMAN	DODGE	478-374-7070	Yes		Yes		Yes			33-
Hartwell Dental Associates	56 W Gibson St	Hartwell	Hart	706-376-3158	Yes		Yes			Yes		343
Healthy Smiles Dental Center	2635 Lee RdSte C4	Lithia Springs	Douglas	770-489-9141		Yes	Yes	Yes				34
Heavenly Dental Associates - Atlanta	1706 Lakewood Ave SE	Atlanta	Fulton	770-471-2333	Yes		Yes			Yes		346
Heavenly Dental Associates - Convers	1810 Highway 20 SESte 172	Conyers	Rockdale	770-922-4375		Yes	Yes	Yes		. 55		347
Heavenly Dental Associates - Covington	3162 Elm St NE	Covington	Newton	678-625-7505	Yes		Yes		Yes			348
Heavenly Dental Associates - Jonesboro	248 Arrowhead Blvd	Jonesboro	Clayton	770-471-2333	105	Yes	Yes		1 05	Yes		349
Heavenly Dental Associates - Lithonia	8028 Rockbridge Rd	Lithonia	Dekalb		Yes		Yes	Yes		. 55		35:
Heidi Knight DMD PC	709 N. Peterson Ave	DOUGLAS	COFFEE	912-384-0403	Yes		Yes	165	Yes			35
Help A Child Smile	Mobile 11	Conyers	Rockdale	800-770-0388	Yes		Yes		Yes		Mobile service only goes to the local schools	35
The production of the producti	MODIC 11	conycis	Nockdaic	000 770 0300	163		res		163		twice a year. Transferred to the Conyers office to schedule an office appointment.	33
Henry L. Cook Sr., DDS, PC	1190 Martin Luther King Jr. Blvd.	COLUMBUS	MUSCOGEE	706-322-3218	Yes		Yes		Yes			39
Hope Dental Group	1575 Lawrenceville HwySte G	Lawrenceville	Gwinnett	678-407-9706	المرات المرات	Yes	Yes		Yes			40:
Ideal Smile Dentistry	2501 Whittlesey Blvd Suite B	COLUMBUS	MUSCOGEE	706-257-7374	Yes		Yes		Yes			404
Imagix III	350 Town Center AveSte 301	Suwanee	Gwinnett	678-835-0793	Yes		Yes			Yes		40
Imagix Dental & Orthodontics LLC	11125 Jones Bridge RdSte 200	Alpharetta	Fulton	770-569-0529		Yes	Yes	Yes		. 55		40
Imagix Dental Partners LLC	5075 Peachtree PkwySte 105B	Norcross	Gwinnett	770-448-9333	Yes	. 00	Yes		Yes			40
International Family Dental Center PC	5495 Jimmy Carter BlvdSte A14	Norcross	Gwinnett	770-368-9159		Yes	Yes		103	Yes		40
J D Murray DDS & Associates PC	967 Cleveland Ave	East Point	Fulton	404-762-5770		Yes	Yes		Yes	103		41
J R Graham DDS	50 Plaza Way NWSuite G	Marietta	Cobb	770-427-4778		yes	Yes	Yes	ies () (1	41
J Rena Owsley-Brown PC	1275 Highway 54 WSte 204	Fayetteville	Fayette	770-427-4778	Yes	, y C 3	Yes	Yes		,		41
J Troy Rahn DDS	1007 E Barnard Street P O Box 326	Glennville	Tattnall	912-654-3046	162	Yes	Yes	162		Yes		41
,		FORT VALLEY	PEACH	478-825-2001			1		Voc	162		
J. Greg Whitaker, Jr., DMD J. William Dasher, DDS	906 Orange Street		LOWNDES	229-244-8911		Yes	Yes		Yes			41
	115 W. Park Avenue	VALDOSTA) yes	Yes	(Yes		J	41
J.L. Pournelle, Jr. DMD., PC	5580 North Third Street	SOPERTON	TREUTLEN	912-529-6171	res		Yes		Yes			419

Exhibit A: Scheduled (Tentative) Appointments

					Serv	ice Type:		Represe	nted As I	Participating	ng	
Dental Provider's Name	Address	City	County	Dentist's Phone Number	r Routine	Emergency	Accepting New Patients?	AMGP	PSHP	WellCare	Notes	Numbe
Jackson Family Dentistry PC	2009 Tebeau St	Waycross	Ware	912-283-1340	Yes	Emergency		AWGP	РЭПР	Yes	Notes	42
Jacksons Dental Center		Atlanta	Fulton		ves		Yes Yes	Yes	(,	42
Jacques R Williams	2197 Matrin Luther King Drive 8415 Campbellton St	Douglasville	Douglas	404-699-1919 770-942-4899	yes	Yes	Yes	res	Yes) 0		423
James B Finch DMD	214 Hospital Dr	Washington	Wilkes	706-678-3145	0	yes	Yes	Yes) 0		424
James B. Hall, DDS, MS, PA	160 Pierce Ave	MACON	BIBB	478-743-0901		yes	Yes	res		Yes	' <u> </u>	425
	2457 Riverdale Rd	Atlanta	_	404-767-9356	U			Yes) (res		
Jamestown Condottieve Implant & General Dentistry	458 W Washington StPO BOX 229		Fulton		V	Yes	Yes	res		V		429
Jamie A Mitchell DMD		Monticello MILLEDGEVILLE	Jasper BALDWIN	706-468-6394	Yes	V	Yes			Yes		430
Janet H. Harrison, DDS	108 Fieldstone Dr		_	478-453-7535		Yes	Yes			Yes	V	
Janet J Stiles DDS LLC	75 Piedmont Ave NESte 1166	Atlanta	Fulton	404-688-5668	yes		Yes	(Yes	0		432
JBM Dent Inc	1336 Glenwood Ave SE	Atlanta	Fulton	404-688-0013		Yes	Yes		Yes		Walk-in appointment at 11:30 or 2:00 on 3/26/09 or 3/27/09. Nothing else available through April.	43.
JC Dental dba Highland Dental	530 Highland Station DrBldg 1000 Ste 1006	Suwanee	Gwinnett	678-546-2603	Yes		Yes			Yes		436
Jerry L. Crawford, DDS, MSD	705 Oglethorpe Ave	Athens	Clarke	706-549-1220	yes	() Yes	Yes	(0		439
John C. Dallas, DMD, PC	471 Pioneer Rd P.O. Box 246	ARLINGTON	CALHOUN	229-725-4545	Yes		Yes			Yes		442
John E Webb DDS	2714 E First StP O Box 65	Blue Ridge	Fannin	706-632-5431		Yes	Yes	Yes				444
John E. Hall, Jr., DDS, PC	1099 M. L. King, Jr. Drive	Atlanta	Fulton	404-753-9742	Yes		Yes			Yes	Original call 3/25/09 at 3:06 PM said the office was closed. Called back on 3/26/09 at 8:38 AM and got voice mail. Contact made on 3rd attempt.	44
Johnny B Murphy Jr DMD	1930 Highland AveSte B	Augusta	Richmond	706-738-1231		Yes	Yes			Yes		450
Johnson County Health Dept	120 Hilton Holton Dr	WRIGHTSVILLE	JOHNSON	800-453-4504	Yes		Yes	-	Yes		Original call was made on 3/25/09 at 3:21 and the phone # of (478) 296-2040 was given for the dental department. No appointment time was given when I said I would call back.	45:
Judith Finkelman DDS PC	8560 Holcomb Bridge RdSte 119	Alpharetta	Fulton	770-642-9824	Yes		Yes			Yes		455
Just Kids Dentistry DDS PC	1350 Scenic Hwy NSte 262	Snellville	Gwinnett	770-972-0921	yes	() Yes	Yes	(456
Kegler & Associates Family Dentistry PC	592B Medical Park Dr	Gainesville	Hall	770-536-6688	yes	Yes	Yes	Yes		,		457
Kevin F Magid DDS PC	814 Church St	Decatur	Dekalb	404-373-5366	Yes	163	Yes	105		Yes	Accepts patients up to age 20.	460
Kit Robinson, DMD, PC	950 GA Highway 122 West	HAHIRA	LOWNDES	229-794-3003	Yes		Yes		Yes			463
Lakeland Family Dentistry, PC	121 N. Hospital Drive	LAKELAND	LANIER	229-482-1100	yes) Yes	(Yes	0	1	477
Latimer Blount DDS PC	1309 Laney Walker Blvd	Augusta	Richmond	706-724-3889	ves) Yes	Yes	() 0		481
Laura D Durham DDS	102 Crescent W	Griffin	Spalding	770-412-8636	yes) Yes) Yes	0		482
Laurens County Board of Health Denta	2121-B Bellevue Road	DUBLIN	LAURENS	800-453-4504	Yes		Yes		Yes		The number called is not the phone # for the dental section. Dental # is (478) 296-2040. Contacted this # at 4:41 PM on 3/25/09 and made the appointment.	483
Lee Zhao DMD PC	2055 Beaver Ruin RdSte E	Norcross	Gwinnett	770-242-0021	Yes		Yes			Yes		491
Leslie M Pitts DMD Pediatric Dentistry PC	215 Mercer Pl	Commerce	Jackson	706-335-7793	yes	() Yes	() () Yes		492
Lester Dental Group	1217 Royal Dr SW	Conyers	Rockdale	770-922-6655		Yes	Yes	Yes				493
Life Smiles of GA PC	8415 Campbellton St	Douglasville	Douglas		Yes		Yes		Yes			495
Lilburn Dental	4145 Lawrenceville Hwy NWSte 5	Lilburn	Gwinnett	770-638-8090		Yes	Yes			Yes		496
Linkston T. Cryer DDS	3311 Gentian Blvd.	COLUMBUS	MUSCOGEE	706-563-0327	Yes		Yes			Yes		497
Lionel Baker DDS	1240 Peacock Avenue	COLUMBUS	MUSCOGEE	706-324-7249	Yes		Yes			Yes	Asked if child had been to the dentist in last 6 months, wanted to verify insurance information and wanted name and birthdate to start the process.	49
Lloyd Family Dental Care	132 Riverstone TerSuite 100	Canton	Cherokee	770-720-3280		Yes	Yes		Yes		Stated they are not taking AMERIGROUP	499
Loganville Dental Associates (5) (D)	150 Highway 78Suite 400	Loganville	Walton	770-466-0580	Yes		Yes	Yes			Offered 11 am also	503
Lonnie R. Harrison DMD	80 Alton Hall Rd	CAIRO	GRADY	229-377-1350	yes	() Yes	() () Yes		502
Louvenia A Rainge DMD PC	2139 Lumpkin Rd	Augusta	Richmond	706-790-4060		Yes	Yes			Yes		503
Lovejoy Dental	11349 Tara Blvd	Hampton	Henry	770-472-4415	yes) Yes	Yes	()	50-
Lumpkin County Health Department	56 Short St# A	Dahlonega	Lumpkin	706-867-2727	Yes		Yes			Yes		50
Lykins Family Dentistry	60 Highland CtSte 202	East Ellijay	Gilmer	706-698-3384	Yes		Yes			Yes	Asked: Last appointment? I said couple of years; if having any problems, I said no, just a check up	50
Macon-Bibb County Board of Health	171 Emery Highway	MACON	BIBB	478-749-0109	yes	() Yes	() (Yes		513

GEORGIA FAMILIES - CARE MANAGEMENT ORGANIZATION ANALYSES for the GEORGIA DEPARTMENT OF COMMUNITY HEALTH Exhibit A: Scheduled (Tentative) Appointments

Exhibit A: Scheduled (Tentative) Appointments					Serv	rice Type:	1	Represe	nted As F	Participating		
					00.1		Accepting					
		- 21:		Dentist's		1_	New			l		1
Dental Provider's Name	Address	City	County	Phone Number	Routine		Patients?	AMGP	PSHP	WellCare	Notes	Number
Mann Dental Care	902 S. Slappey Blvd	ALBANY	DOUGHERTY	229-435-6627		Yes	Yes		Yes	,		514
Marable Dental Center	308 Janet Drive	VALDOSTA	LOWNDES	229-244-5644		Yes	Yes			Yes	,	515
Mark M. Ingram, DMD, PC	1407 E. Union St PO Box 403	VIENNA	DOOLY	229-268-6079		0	Yes	(Yes	(522
Mark S. Ritz, D.D.S., P.C.	114 Huxford Street	HOMERVILLE	CLINCH	912-487-5271	Yes		Yes		Yes			523
Mark Shurett PC dba Help a Child Smile Mobile Unit-Urban	1806 Over Lake Dr SE	Conyers	Rockdale	770-760-7900		Yes	Yes			Yes		524
McKinney Community Health Center	218 Quarterman St	Waycross	Ware	912-287-0301	Yes		Yes	Yes				528
McLaurin & McLaurin, DDS	2200 Rosemont Dr	COLUMBUS	MUSCOGEE	706-596-1895		Yes	Yes		Yes		Accepting children only. I called as a toothache situation and the lady said she would need her teeth cleaned first.	529
Meena H Mehta Incorporated	3981 Lawrenceville HwySuite A	Tucker	Dekalb	770-491-1138		Yes	Yes			Yes		533
Melissa A Jones DDS PC	7557 Highway 85	Riverdale	Clayton	770-996-8772	Yes		Yes	Yes				534
Melissa Gessling DMD PC	134 School Cir	Blairsville	Union	706-745-1203			Yes			Yes		535
Metro Decatur Dental Group	4570 Memorial Dr	Decatur	Dekalb	404-292-3133		Yes	Yes	Yes				538
Metro Dental LLC	400 Cleveland Ave SW	Atlanta	Fulton	404-761-8455	Yes		Yes		Yes			540
Michael A. Knight DDS	501 Griffin Street P.O. Box 247	EASTMAN	DODGE	478-374-7719	() yes	Yes	() Yes	()	542
Michael R. Carr, DMD	100 West Chason St	DONALSONVILLE	SEMINOLE	229-524-5772	Yes		Yes			Yes		545
Michele L Claeys, DMD	2920 Professional Pkwy	Martinez	Columbia	706-868-8155	Yes		Yes	Yes				547
Mixon Family & Cosmetic Dentistry	6501 Peake Rd., Bldg 600	MACON	BIBB	478-477-7101		Yes	Yes			Yes		549
Mobile Van	310 Eisenhower DrSte 2	Savannah	Chatham	912-351-0615		Yes	Yes			Yes		550
Moon Road Cosmetic & Family Dentistr	7209 Moon Road	COLUMBUS	MUSCOGEE	_	Yes		Yes			Yes		554
Moore Family Dentistry	257 Commerce Drive	Peachtree	Fayette	770-487-8896	Yes		Yes			Yes		555
Morrison Dental Associates PC	106 Shoppers WaySte 1	Brunswick	Glynn	912-262-6688	Yes		Yes			Yes	Request I come in early to feel out a lot of paperwork. Advised me that WellCare does not pay for some procedures and that I would be responsible for out-of-pocket expense.	556
Morrison Dental Associates PC	207 E 31st St	Savannah	Chatham	912-232-2779		Yes	Yes			Yes		557
Morrison Dental Associates PC	310 Eisenhower Dreive Building 1	Savannah	Chatham	912-354-3444	Yes		Yes			Yes		558
Morrison Dental Associates PC	318 Johnny Mercer BlvdSte 12	Savannah	Chatham	912-897-4548		Yes	Yes			Yes		559
Morrison Dental Associates PC	6602 Abercorn St	Savannah	Chatham	912-354-3444		Yes	Yes			Yes		561
My KIDZ Dentist PC	1741-I Newnan Crossing Boulevard	East Newnan	Coweta	866-569-5439	Yes		Yes		Yes			564
N. Elaine Godbee DMD DC	118 Pleasant Home Rd	Augusta	Columbia	706-869-9966		Yes	Yes	Yes				566
Neighborhood Union Health Center	186 Sunset Ave NW	Atlanta	Fulton	404-730-4665	() yes	Yes	() Yes	()	568
Newman and Nail Dental Associates PA	595 N Milledge Ave	Athens	Clarke	706-549-2671	Yes		Yes			Yes		570
Newnan Smile Center	51 Jefferson PkwySuite A&B	Newnan	Coweta	770-252-9345	Yes		Yes		Yes			571
Nicholas V. Adams DMD PC	11079 Columbia Street P.O. Box	BLAKELY	EARLY	229-724-7300		Yes	Yes		Yes			573
Nina N Carey DMD PC	1790 Presidential CirSte B	Snellville	Gwinnett	770-972-7214	Yes		Yes		Yes			574
Norcross Health Center	5030 Georgia Belle Ct	Norcross	Gwinnett	770-339-5642	-) yes	Yes	() Yes	(577
North Bridge Dental LLP	11060 Alpharetta HwySte 162	Roswell	Fulton	678-352-9890	ves		Yes	(Yes	(578
North Georgia Pediatric Dental Sedation Center PC	655 Jesse Jewell Pkwy SESte E	Gainesville	Hall	770-539-9110	Yes		Yes			Yes		583
Northside Dental Center	412 Forest Hill Road	MACON	BIBB	478-757-9800		Yes	Yes		Yes			584
Northside Family Dentistry	3298 Northside Drive	MACON	BIBB	478-475-1976		Yes	Yes		Yes			585
Northwest Georgia Health District 1-1	1309 Redmond Rd NW	Rome	Floyd	706-802-5050	Yes		Yes			Yes		587
Nukoa Family Dentistry	3705 Old Norcross RdSte 300	Duluth	Gwinnett	770-813-0777		Yes	Yes		Yes		Specialist/referral needed	594
Oglethorpe Dental Center Inc	1248 Oglethorpe St	MACON	BIBB	478-743-5856	Yes		Yes		Yes			596
Parnes Family Dentistry LLC	3999 Austell RdSte 304	Austell	Cobb	770-948-1111	Yes		Yes	Yes				600
Parnes Family Dentistry LLC	875 N Main StSte 359	Alpharetta	Fulton	770-475-4434	Yes		Yes	Yes				601
Pat Nguyen DDS PC	2367 Shallowford Ter	Chamblee	Dekalb	770-986-8985	Yes		Yes	Yes				602
Patricia Pass-Dudley DDS	146 Martin Luther King Jr Blvd	Monroe	Walton	770-207-5158	Yes		Yes	Yes				604
Paul T Cato DMD	197 S Tallahassee St	Hazlehurst	Jeff Davis	912-375-3688	yes	0	Yes	(0) Yes	The provider stated the earliest appointment available was 5-14-09.	607
Peachtree Childrens Dentistry	3870 Pleasant Hill RdSte 4	Duluth	Gwinnett	770-497-0110	yes	0	Yes	Yes	C) (610
Peachtree Dental Associates Incorporated	8294 Highway 92Suite 200	Woodstock	Cherokee	770-928-2376	Yes		Yes		Yes			612
Pediatric Dental Specialists PC	1234 Augusta West Pkwy	Augusta	Richmond	706-863-7351	Yes		Yes			Yes		615
Peter Brasseler Dental Center	125 Fahm St	Savannah	Chatham	912-495-8887	Yes		Yes	Yes				619
Pine Mountain Dental Group	8944 Hamilton Rd.	PINE MOUNTAIN	HARRIS	706-663-2272	Yes		Yes		Yes			624
PK Dental dba Dental World of Marietta	2468 Windy Hill Rd SESte 400	Marietta	Cobb	770-984-9000		Yes	Yes	Yes				625
Platinum Dental of Lilburn (2)	609-C Beaver Ruin Road	Lilburn	Gwinnett	770-709-0000		Yes	Yes		Yes			628
						_			_			

Exhibit A: Scheduled (Tentative) Appointments

Exhibit A: Scheduled (Tentative) Appointments					Serv	ice Type:		Represe	nted As F	articipating	A .	
				Dentist's			Accepting					
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Port City Family Dental Associates	709 East Shotwell Street	BAINBRIDGE	DECATUR	229-246-5081	Yes	Emergency	Yes	AMOI	Yes	Welloare	Notes	631
Post Oak Pediatric Dentistry	2155 Post Oak Tritt RdSte 450	Marietta	Cobb	770-971-5536	Yes		Yes	Yes	163			632
Premier Dental	8097 Roswell RdBldg E	Atlanta	Fulton	770-642-4711	Yes		Yes	163	Yes			633
Primary Care of Southwest GA, Inc.	360 College Street	BLAKELY	EARLY	229-723-2660	Yes		Yes		1 05	Yes		634
Pro-Care Dental Service, P.C.	1014 Ralph David Abernathy Blvd SW	Atlanta	Fulton	404-755-5555	Yes		Yes	Yes		1 00	Saturday appointment	636
R Ben Hardy DMD LLC	2825 Washington RdSte M2	Augusta	Richmond	706-736-1135	1.65	Yes	Yes	Yes			saturady appointment	640
Rabun County Health Department	184 S Main St	Clayton	Rabun	706-212-0289	0	yes	Yes	Yes	0	0		642
Renee B. Parrish, D.M.D.	602 South Broad Street	THOMASVILLE	THOMAS	229-226-2561		Yes	Yes		Yes			644
Richard M Zebell Jr DMD	402 W Main StP.O. Box 272	Swainsboro	Emanuel	478-237-8484	Yes	. 55	Yes	Yes				647
Richmond County Health Department	950 Laney Walker Blvd	Augusta	Richmond	706-721-5897	Yes		Yes	Yes			Phone number is for the director of Richmond County Health Department. He transferred me to the correct person who questioned where I found the number that I called to schedule an appt. She was very nice but concerned I had the director's number.	651
Robert E Berry Sr DDS	1025 C West Hill Street	Thomson	McDuffie	706-595-5785	yes	C) Yes	Yes	0	0		655
Robert H Edwards DDS PC	307 Redmond Rd NW	Rome	Floyd	706-291-2800	Yes		Yes			Yes	Only summer appointments available. Needed name and number to prescreen insurance coverage before a time would be given.	656
Robert J. McGee, DMD	101 Jarrett Drive	LEESBURG	LEE	229-432-6012	Yes		Yes		Yes			657
Robert M. Kikel, DDS	505 N. Cuthbert St	COLQUITT	MILLER	229-758-2127	Yes		Yes			Yes		659
Robert R Miller DMD PC	209 W Liberty St	Claxton	Evans	912-739-1595	Yes		Yes			Yes		660
Robert T Baird DDS PC	308 Bedell AvenueP O Box 488	Woodbine	Camden	912-576-5506	Yes		Yes	Yes				662
Rometta E Powell DDS PC	2800 Spring Rd SESte F2	Atlanta	Cobb	770-319-9933	Yes		Yes	Yes				664
Ronald M. Adams	708 Dunbar Rd.	WARNER ROBINS	HOUSTON	478-929-8622	Yes		Yes		Yes			665
Ronald Owens DMD	211 N Louisville St	Harlem	Columbia	706-556-3463		Yes	Yes			Yes		666
Roswell Pediatric Denistry PC	10930 Crabapple RdSuite 106	Roswell	Fulton	678-352-1090	Yes		Yes	Yes				668
S. Alan Arrington DMD P.C.	222 Chambless Lane	HAMILTON	HARRIS	706-628-0011	yes	C) Yes	0	Yes	0		671
Sacred Dental and Associates PC	4362 N Henry Blvd	Stockbridge	Henry	770-474-9202	Yes		Yes		Yes			672
Savannah Dental Associates PC	413 W Duffy St	Savannah	Chatham	912-234-5003	Yes		Yes	Yes				678
Scott A Brown DDS PC - Forest Park	541 Forest PkwySuite 18	Forest Park	Clayton	404-361-7333	Yes		Yes		Yes			679
Serene Dental Care LLC	2605 Beaver Ruin Rd	Norcross	Gwinnett	770-409-9559	Yes		Yes	Yes				682
Sharon V Daniel DDS Inc	900 Thornton RdSte A	Lithia Springs	Douglas	770-745-1814	Yes		Yes		Yes			684
Shellie Louis Jr DMD PC	223 N Green StPO Box 910	Swainsboro	Emanuel	478-237-9700		Yes	Yes	Yes				685
Shepheard Family Dentistry	332 East Jackson Street	THOMASVILLE	THOMAS	229-226-2157	yes	C	Yes		Yes	0		687
Shurett Dental Group PC	1816 Lakefield Ct SESte A	Conyers	Rockdale	770-860-8760	Yes		Yes	Yes				689
Sidney Hall Holcomb, DDS	4366 Log Cabin Dr	MACON	BIBB	478-471-6060		Yes	Yes			Yes		690
Simmons Family Dentistry PC	2883 N Decatur RdSte F	Decatur	Dekalb	404-299-7411	Yes		Yes		Yes			691
Small Smiles of Macon	1536 Eisenhower Parkway 342 N Main StSutie 110	MACON	BIBB	478-781-4333	Yes		Yes		Yes			694 696
Smiles on Main South Dekalb Dental Center LLC	2853 Candler RdSuite 101	Alpharetta Decatur	Fulton Dekalb	678-762-1613 404-244-1166	Yes	Yes	Yes Yes		Yes	Yes		700
South Fulton Dental Care	4550 Jonesboro RdSte 1A	Union City	Fulton	770-306-2266	Yes	res	Yes	Yes		162		700
Southeast Dental PC	4649 Buford Dr	Chamblee	Dekalb	770-452-1400	res	Yes	Yes	res	Yes		The reviewer initally called this office on 3/26/09 at 9:34am and received a recording that they were closed on Thursday.	704
Southwest Georgia Dental Associates	84 (301) Court Street	CUTHBERT	RANDOLPH	229-732-3300	Yes		Yes		Yes			707
SOUTHWEST GEORGIA HEALTH CARE	41 OLD SCHOOL ROAD	GEORGETOWN	QUITMAN	229-334-6300	yes	0	Yes		Yes	0		708
Spalding Dental Center	6460 Spalding DrSte C	Norcross	Gwinnett	770-263-8408	0	yes	Yes	0	Yes	0		710
Steele Center for Cosmetic & Restorative Dentistry	114 Mirramont Lake Dr	Woodstock	Cherokee	770-592-7000	Yes		Yes			Yes		712
Stephen D. Hobby DMD PC	500 N. Irwin Ave	OCILLA	IRWIN	229-468-9402		Yes	Yes		Yes			713
Stephen N Richie	107 Valley Run Dr	Bremen	Haralson	770-537-4446	Yes		Yes	Yes				715
Stephen R. Byrd, DDS, PC	2755 Hwy 41 N PO Box 730	UNADILLA	DOOLY	478-627-3283		Yes	Yes		Yes			716
Stone Mountain Dental PC	4813 Rockbridge RdSuite 26	Stone Mountain	Dekalb	404-292-8383		Yes	Yes		Yes			720
Stonebridge Family Dentistry	4690 Hog Mountain RdSte H-105	Flowery Branch	Hall	770-967-1001	Yes		Yes	Yes				721
Sugarloaf Children's Dentistry	1299 Old Peachtree Rd NWSte 102 103	Suwanee	Gwinnett	770-813-9393	Yes		Yes		Yes			723

GEORGIA FAMILIES - CARE MANAGEMENT ORGANIZATION ANALYSES for the GEORGIA DEPARTMENT OF COMMUNITY HEALTH Exhibit A: Scheduled (Tentative) Appointments

, , , ,					Serv	rice Type:			ented As	Participating		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	Accepting New Patients?	AMGP	PSHP	WellCare	Notes	Number
Sugarloaf Crossing Dental Center LLC	4850 Sugarloaf PkwySuite 204	Lawrenceville	Gwinnett	770-995-6109	Routine	Yes	Yes	Yes	1 0111	Welloare	Hotes	724
Superior Family & Cosmetic Dentistry	1625 Pleasant Hill RdPO Box 957056 Ste 140	Duluth	Gwinnett	678-924-4888		Yes	Yes	163	Yes			72
T Alan Lyle DDS PC	103 Ryon AvePO Box 2147	Hinesville	Liberty	912-876-9331	0	yes	Yes) Yes		729
TDA DBA Perfect Smile	307 5th Street S.E.	MOULTRIE	COLQUITT	229-985-5092	Yes	yes	Yes	ì	Yes	, 163		733
Temiko G. Braswell, DDS, PC	1133 Macon Rd	PERRY	HOUSTON	478-988-3200	1 65	Yes	Yes		. 65	Yes	Eric stated there is a waiting list for WellCare	73
	225 110001110			W6 366 3236		·co	· ES				patients. Transferred to Vonda who confirmed there is a waiting list but was able to schedule an appointment for 3/30/09 due to a cancellation.	
Temilade O Kadree DDS	1014 Ralph D Abernathy Boulevard	Atlanta	Fulton	404-755-5555	Yes		Yes	Yes				734
Tender Care Clinic	803 S Main St	Greensboro	Greene	706-454-5114		Yes	Yes	Yes				735
Tender Touch Dentistry PC	136 W Belmont Dr	Calhoun	Gordon	706-625-8151	Yes		Yes			Yes		736
The Childrens Dental Center of Alpharetta	10525 Old Alabama Connector RdSuite 102	Alpharetta	Fulton	770-455-1238		Yes	Yes		Yes			737
The Limeres Dental Group	2244 Henderson Mill Rd NESte 600	Atlanta	Dekalb	770-270-1494	Yes		Yes	Yes				745
Thomas Dental Center	219 Savannah Ave	Statesboro	Bulloch	912-764-6149		Yes	Yes			Yes	New patients have to come in for a cleaning before any other appointment can be scheduled. The dentist could evaluate the tooth that was hurting at the appointment for cleaning.	74
Thomas J. Washington III DDS PC	565 S 9th St	Griffin	Spalding	770-228-3030	Yes		Yes			Yes		753
Thomas L Brown DDS PC	104 N Lafayette St	Eatonton	Putnam	706-485-6313		Yes	Yes	Yes				752
Tonya M Gunby DMD PC	502 Screven St	Louisville	Jefferson	478-625-3662		Yes	Yes	Yes				756
Tri County Health System Inc	1008 Atlanta Highway P O Box 312	Warrenton	Warren	706-465-3253	Yes		Yes			Yes		76
Valdosta Dental Associates	103 West Cranford Avenue	VALDOSTA	LOWNDES	229-249-0717	ves	() Yes	() () Yes		766
Varnell Gaines DMD PC	1930 Highland AveSte C	Augusta	Richmond	706-738-0482	Yes		Yes		Yes			768
Vicky Nguyen DDS PC	969 Windy Hill Rd SESte J	Smyrna	Cobb	770-431-9578		Yes	Yes		Yes			769
Victor I Etheridge DMD	524 Sparta Rd	Sandersville	Washington	478-552-6914	Yes		Yes			Yes		770
Villa Rica Family Dental PC	865 S Carroll RdSte C	Villa Rica	Carroll	770-459-4131		Yes	Yes		Yes			77
Vincent L Smalls DDS PC	2227 Godby RdSte 111	College Park	Fulton	404-768-3665	Yes		Yes	Yes				772
Vital Smiles	6000 Singleton RdSte 315	Norcross	Gwinnett	770-248-9059		Yes	Yes	Yes				774
W. Parker Westbrook III, D.M.D., P.C	32 North Ellis Street	CAMILLA	MITCHELL	229-336-0305	Yes		Yes		Yes		No longer accept WellCare.	776
West Athens Dental Center PC	10 Huntington RdSuite A2	Athens	Clarke	706-543-7262		Yes	Yes			Yes		779
West End Medical Centers Inc	868 York Ave SW	Atlanta	Fulton	404-752-1400	Yes		Yes			Yes		780
West Oak Dental	1880 W Oak PkwySte 215	Marietta	Cobb	770-514-0440		Yes	Yes	Yes				787
Wilkins Center For Family Dentistry	5468 Memorial DrSte A	Stone Mountain	Dekalb	404-292-2900	Yes		Yes		Yes			795
William Long DDS PC	1810 Central Ave	Augusta	Richmond	706-737-0133	Yes		Yes			Yes		800
William S. Odom, Jr., D.D.S.	424 Ninth Street	COLUMBUS	MUSCOGEE	706-327-9936		Yes	Yes		Yes		They do walk-in appointments at 8:30 AM and at 2:00 PM	80
Willow Point Dental Art Center, PC	7189 Moon Road	COLUMBUS	MUSCOGEE	706-327-3364	Yes		Yes			Yes		803
Woodstock Family Dental	10010 Highway 92Suite 140	Woodstock	Cherokee	770-517-2688		Yes	Yes	Yes				805
Worthington Family Dentistry, P.C.	2804 North Oak Street Suite B	VALDOSTA	LOWNDES	229-242-0063	Yes		Yes		Yes		Initially called at 2:19 and received a recording that they were closed for lunch until 2:30 pm	80
Young Smiles Dentistry LLC	4150 Macland RdSte 205	Powder Springs	Cobb	770-222-1344	Yes		Yes		Yes			810
Young-Jones Dental Center	136 Sparta Hwy	Eatonton	Putnam	706-484-0282		Yes	Yes	Yes				813
Zion's Oral Medical Center	2722 Dawson Road Suite 12	ALBANY	DOUGHERTY	229-888-2488	Yes		Yes			Yes		812
Zoom Dental	207 Upper Riverdale Rd SW	Riverdale	Clayton	770-751-8887		Yes	Yes	Yes				813
Zoom Dental	4574 Lawrenceville Hwy NWSuite 120	Lilburn	Gwinnett	770-921-9000	0	ves	Yes) Yes	0		81

Exhibit B

Barriers to Scheduling Appointments No Action Recommended



Exhibit B. Barriers to deficulting Appointments - No.					Serv	ice Type:		R	epresent	ed As	1	
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	Accepting New Patients?	AMGP	PSHP	WellCare	Notes	Number
A Smile 4 U LLC	2788 Bayard St	East Point	Fulton	770-407-8700			No		Yes		No longer accepts the program	2
Advent Dental PC	102 West St	Hinesville	Liberty	912-876-3200			No	Yes				10
Affordable Dentures Augusta PC	1332 Augusta West Pkwy	Augusta	Richmond	706-869-1818			Yes			Yes	Medicaid only pays for extraction and x-	11
											ray, not dentures. Same company as 11-13 listings.	
Affordable Dentures Commerce PC	287 Steven B Tanger Blvd	Commerce	Jackson	706-335-7728							Same offices for #11-13, only one phone call made to #11	12
Affordable Dentures Savannah PC	1028 US Highway 80 E	Pooler	Chatham	912-748-1311							Same offices for #11-13, only one phone call made to #11	13
Alfred D Wyatt Jr	6230 Old National Hwy	College Park	Fulton	770-994-7811							Will not accept block calls	17
All Smiles Dentistry P C	10367 Tara Blvd	Jonesboro	Clayton	770-472-7070							Will not accept block calls	22
Aloha Dental Care PC	4849 Buford HwySte 110	Chamblee	Dekalb	770-216-8377							Will not accept block calls	25
Alpine Dental Group of Buckhead	3490 Piedmont Rd NESuite 230	Atlanta	Fulton	404-233-4900							Will not accept block calls	26
Anthony T Nguyen DDS PC	969 Windy Hill Rd SESuite G	Smyrna	Cobb	770-438-6993							Will not accept block calls	34
Arlita D Jackson DMD	3875 Austell RdSte 201	Austell	Cobb	770-739-4400							Will not accept block calls	35
Asian Square Dental Care	5150 Buford Hwy NESte B170	Doraville	Dekalb	770-452-0630							Will not accept block calls	36
Atlanta Complete Dental Center PC	65 Lawrenceville Suwanee Rd	Lawrenceville	Gwinnett	678-407-3919		Yes	No	Yes			viii not accept block cans	39
Atlanta Dental Associates	1501 Abercorn St	Savannah	Chatham	912-233-7970							Will not accept block calls	40
Atlanta Emergency Dental Center	4060 Lavista Rd	Tucker	Dekalb	770-934-0770							Will not accept block calls	41
Austell Dental Center	3845 Medical Park Dr	Austell	Cobb	770-739-2100							Will not accept block calls	42
Ball Ground Dental Associates (3) (D)	241 Gilmer Ferry RdPO Box 187	Ball Ground	Cherokee	770-735-3191			No	Yes			No longer accepts the plan.	47
Barry E Bennett DMD	2904 Professional Pkwy	Augusta	Columbia	706-860-0650			No	Yes			to longer accepts the plan.	50
Best Care Dental I	3700 Market StSuite A-2	Clarkston	Dekalb	770-484-0255			140	163			Will not accept block calls	53
Best Care Dental II	1891 Rock Chapel Rd	Lithonia	Dekalb	770-484-0255					1		Will not accept block calls	54
Better Smiles Inc	1768 Washington Ave	East Point	Fulton	404-767-8487					1		Will not accept block calls	57
Bhat Dental Associates LLC	153 N Park Trl	Stockbridge	Henry	678-289-2122					1		Blocked call.	58
Bhat Dental Associates LLC	316 W 3rd St	Jackson	Butts	678-289-2122					1		Will not accept block calls	59
Bhullar Dental Group PC	1216 Aviation BlvdSte 101	Gainesville	Hall	404-556-9070					1		The voice mail message system	60
Santa Santa Google	2200 Madon Shock 202	Sumes me		10 1 550 5070							requested the caller leave their name and a call back number. Additional phone call attempts were made on 4/10/09 at 2:36 pm and at 4:56 pm with the same result.	
Bingham Dental Group LLC	1380 Milstead Ave NESte A	Conyers	Rockdale	770-602-1138							Will not accept block calls	61
Blair House Dental Associates (4)	3431 Murphy Hwy	Blairsville	Union	706-781-3340							Will not accept block calls	62
Blairsville Dental	262 Highway 515Ste E	Blairsville	Union	706-745-9758			Yes			Yes	Accepting adults only.	63
Bleckley County Health Dept	102 SE Eight St	COCHRAN	BLECKLEY	800-453-4504		Yes	Yes		Yes		Appointment would be at the end of April.	64
Bowers Dental Center, Inc.	4416 A-2 Hugh Howell Rd	Tucker	Dekalb	770-496-4555							Will not accept block calls	67
Bray DMD and Young DMD	2 Lester Ct	Statesboro	Bulloch	912-489-1386	Yes		Yes			Yes	Service is available for children ages five and under and paperwork is required to be completed prior to an appointment being scheduled.	69
Bright Smiles - GA	907 Pavilion Ct	McDonough	Henry	678-583-8536					+		Will not accept block calls	71
C David Knox DDS PA	2404 Candler Rd	Decatur	Dekalb	404-289-5660			No			Yes	will not accept block calls	80
C. Heather Colson, DMD, PC	111 Woodrow Wilson Drive Suite C	VALDOSTA	LOWNDES	229-242-2449			No			Yes		81
Campbell Dental LLC	48 Piedmont DrSte 302	Winder	Barrow	770-868-8788		1		Yes		103		85
Carl A. Blades, DDS	808 Avenue C	WEST POINT	TROUP	706-643-7731			No	162		Yes		87
*						-		Voc		162		
Carl E. Anderson D.D.S. P.C. Carl F. Williams, III, DDS	4 Harrell Dr 297 Medical Court PO Box 931	Garden City OGLETHORPE	Chatham MACON	912-964-6241 478-472-2325		Yes	No Yes	Yes	Yes		No emergency appointments available.	88 89
, ,						103	103		163			
Carrollton Family Dentistry	101 Clinic Ave	Carrollton	Carroll	770-832-1376							Will not accept block calls	91
Cassandra G Brackett DDS PC	3300 Memorial DrSte D3	Decatur	Dekalb	404-289-3060		1				ļ	Will not accept block calls	95
Catherine R Moody DDS	1000 Main St	Stone Mountain	Dekalb	770-469-1331							Will not accept block calls	96

					Serv	ice Type:		R	epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	r Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Cedartown Dental Associates (1) (D)	109 East Ave	Cedartown	Polk	770-748-6816	Yes		Yes			Yes	Requested previous dental records	99
											before an appointment would be made.	
Charles A Ross, DMD, PC	3706 Mercer University Drive Suite 7, Mission	MACON	BIBB	478-474-2557	Yes		Yes		Yes		The next appointment would be the end	103
											of May. Would not give an exact date.	
Charles E. Graper DDS	602 Shirley Ave	DOUGLAS	COFFEE	229-244-8912	Yes	-	Yes		Yes		Surgeonrequested referral for services	105
Charles E. Sauls, DMD, LLC	106 East Willingham	SYLVESTER	WORTH	229-776-6888							Will not accept block calls	106
Chattahoochee Dental Associates	1018 Hwy 129 S Main St	Cleveland	White	706-865-0357			No			Yes		108
Children's Dentistry	3280 Howell Mill Rd NWSuite 121	Atlanta	Fulton	404-355-8557			No		Yes			112
Childrens Dentistry @ Gainesville	655 Jesse Jewell Pkwy SESte E	Gainesville	Hall	770-539-9110	Yes		Yes			Yes	Do not accept 16 year old children.	113
Childrens Dentistry @ Hamilton Mill	2119 Hamilton Creek PkwySuite 200	Dacula	Gwinnett	678-714-7336							Will not accept block calls	114
Children's Dentistry at Stone Crest PC	8052 Mall PkwySte 102	Lithonia	Dekalb	770-484-4994							Will not accept block calls	115
Childrens Dentistry of Cumming PC	407 E Maple StBuilding 100 Suite 109	Cumming	Forsyth	678-208-2900							see notes for #116	117
Childrens Dentistry of Rome	204 Redmond Rd NW	Rome	Floyd	706-291-2550							See notes for #116	120
Childrens Dentistry of West Cobb LLC	5255 Stilesboro Rd NWSte 110	Kennesaw	Cobb	770-499-2152							See notes for #116	121
Children's Dentristy of Camp Creek	3890 Redwine Rd SWSuite 206	Atlanta	Fulton	404-349-7900							Will not accept block calls	123
Choice One Dental Care LLC	1930 Buford Mill Dr	Buford	Gwinnett	770-614-4022							Will not accept block calls	125
Chris T. Hilliard DMD	130 S. Parrish Avenue	ADEL	соок	229-896-4166			No			Yes	·	126
Christopher B Wright DDS	3796 Satellite BlvdSte 201	Duluth	Gwinnett	770-476-9025							Will not accept block calls	127
Christopher J. White, DDS, Inc.	274 Whittle Circle	ASHBURN	TURNER	229-567-4316			No			Yes		128
CJ Lin DDS PC	3572 Shallowford Rd NESuite B	Chamblee	Dekalb	770-986-1166	yes		Yes			Yes	The provider stated they require eligiblity for assistance be verified before an appointment could be scheduled.	129
CLARK GENERAL DENTISTRY CENTER	1918 FORSYTH STREET	MACON	BIBB	478-746-0046							The phone was answered by a voice mail system stating the office hours are 6 pm to 9 pm.	131
Clark M. Carroll DMD PC	750 Medical Center Drive P.O. Box 4007	EASTMAN	DODGE	478-374-7184							Call would not go through.	132
Clayton County Board of Health	1117 Battlecreek Rd	Jonesboro	Clayton	678-610-7199							The phone was answered by an answering service who transferred the call to the dental provider where the call was placed on hold without pickup.	133
Cleveland Dental Associates (2) (D)	1018 S Main StSuite B	Cleveland	White	706-865-0357			No					134
Clifton Johnson, D.D.S., P.C.	1223 3rd Avenue	COLUMBUS	MUSCOGEE	706-571-9320			No					138
Comfort Dental Studio	2715 Loganville HwySte 340	Loganville	Walton	678-377-1800		Yes	No		Yes		Only take AMERIGROUP and WellCare; not Peach State.	145
Commerce Dental Center	180 Bill Anderson Blvd	Commerce	Jackson	706-745-9758	Yes		Yes	Yes			Only take patients 21 and older.	146
Cosmetic & Family Dentistry of Marietta	1611 Sands PI SESte 100	Marietta	Cobb	770-226-0008			-	1			Will not accept blocked calls.	150
Cosmetic & Restorative Dentistry	1175 Oglethorpe Ave	Athens	Clarke	706-227-2502	Yes		No			Yes	Does not accept Medicaid.	152
Craig H Ricks DDS	5529 Old National HwySte 100	College Park	Fulton	404-767-7788	Yes		No		Yes		Does not accept Medicaid patients.	154
Crawford Orthodontic Care PC	175 Decatur Rd	McDonough	Henry	770-447-5311							The recording gave the time the office was open but also mentioned the care was for braces only, no routine care.	155
Crawford Orthodontic Care PC	2615 Pleasant Hill Rd	Duluth	Gwinnett	770-447-5311							The recording stated there is no routine care just work with braces only.	156
Crawford Orthodontic Care PC	306 W Main St	Cumming	Forsyth	770-844-1136							The recording stated there is no routine care just work with braces.	157

<u></u>					Serv	rice Type:		Re	presente	ed As		
				Dentist's			Accepting New					
Dental Provider's Name	Address	City	County	Phone Numbe	r Routine	Emergency	Patients?	AMGP	PSHP	WellCare		Number
Crawford Orthodontic Care PC	3850 Holcomb Bridge RdSte 230	Norcross	Gwinnett	770-447-5311							The recording stated there is no routine care just work with braces only.	158
Curtis L Pickard DMD PC	540 Jackson St	Thomson	McDuffie	706-595-2651							Will not take blocked calls.	160
Curtis V Cooper Primary Health Care Inc	106 E Broad St	Savannah	Chatham	912-527-1000		Yes	Yes			Yes	The provider requested a name and call back number.	161
Dale L Stone DMD	5771 Vickery St	Lavonia	Franklin	706-356-8212		Yes	Yes	Yes			Does not accept AMERIGROUP. AMERIGROUP pays poorly and the office has to fight to get the money that is promised. She stated that most Dentists in the area do not take AMERIGROUP.	162
Daniel L Crowden, DMD	1215 George C Wilson DrSuite A-1	Augusta	Richmond	706-736-7050	Yes		No			Yes	Stopped taking Medicaid two years ago.	166
Dawson County Health Department	54 Highway 53 EastP O Box 245	Dawsonville	Dawson	706-265-2611	Yes		Yes	Yes			Needed patient information to put in her computer before they would give an appointment.	170
Deborah Young Makerson DMD	1119 Druid Park Ave	Augusta	Richmond	706-737-6453							Will not accept blocked calls.	172
Deborah Young Makerson DMD PC	414 US Highway 25 SP O Box 925	Millen	Jenkins	478-982-2789	yes		No			Yes		173
DeKalb County Board of Health-Clifton Springs Health Center	3110 Clifton Springs Rd	Decatur	Dekalb	404-294-3700	Yes		Yes	Yes			The receptionist stated that all information needed to be put into the computer before an appointment could be given.	174
DeKalb County Board of Health-East DeKalb Health Center	2277 South Stone MountainLithonia Road	Lithonia	Dekalb	404-294-3701							The voice mail system requested the caller leave all information on the voicemail and they would return the call within 24 hours.	175
DeKalb County Board of Health-Kirkwood Health Center	30 Warren St SE	Atlanta	Dekalb	404-294-3701							The voice mail recording stated to leave all information on the voicemail and they would return the call within 24 hours.	176
DeKalb County Board of Health-North Health Center	3807 Claimont Road Northeast	Chamblee	Dekalb	404-294-3701							The voice mail recording stated to leave all information on the voicemail and they would return the call within 24 hours.	177
Delaunay Dental	1315 Delaunay Ave STE 201	COLUMBUS	MUSCOGEE	706-221-4433			No			Yes	The receptionist stated they are taking no new patients until May and do not take Medicaid. New phone number is 706 322-9599 x 3174.	179
Delice Family Dentistry	3579 Highway 138 SESte 202	Stockbridge	Henry	770-474-6111							Blocked call.	180
Dental Associates of SW GA	718 N. Broad St.	CAIRO	GRADY	229-377-4204		Yes	Yes			Yes	Only accepts Peach State, not WellCare.	183
Dentistry For Children and Adolescents PC	5901 Abercorn St	Savannah	Chatham	912-355-5901	Yes		Yes	Yes			The receptionist stated that since my daughter is now 16 she would have to go to a regular dentist. They like to have the children from a young age to start out and then can continue until the age of 18.	184
Dentistry For Children PC	105 Habersham Dr	Fayetteville	Fayette	770-692-4900		Yes	Yes		Yes		Any child would be referred to a regular dentist at the age of 14 if they have not been a regular patient of theirs. She referred me to a Dr. Harris at 770-716-0308.	185

					Serv	ice Type:		R	epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	Accepting New Patients?	AMGP	PSHP	WellCare	Notes	Number
Dentistry For Children PC	125 Eagles Pointe PkwySte 130	Stockbridge	Henry	770-692-1000	Yes		Yes			Yes	The receptionist stated my child was too old to start with them. After age 15, unless a regular patient, the child would be referred to a regular dentist.	186
Dentistry For Children PC	3855 Johns Creek PkwySte D	Suwanee	Gwinnett	678-473-1199		Yes	Yes	Yes			The receptionist stated my child was too old to start with them. After age 15, unless a regular patient, the child would be referred to a regular dentist.	187
Dentistry For Children PC	435 Arrowhead Blvd	Jonesboro	Clayton	770-478-8400	Yes		Yes		Yes		The receptionist stated my child was too old to start with them. After age 15, unless a regular patient, the child would be referred to a regular dentist.	188
District Four Health Services	122-A Gordon Commercial Dr.	LAGRANGE	TROUP	706-845-4035							The voice mail recording requested the caller press #4 for dental. Each time #4 was pressed the recording said, "Not a valid number." The voice mail recording also stated the caller could press "0" to option out and when #0 was chosen, the original voice mail recording would begin again. A second phone call attempt was made on 4/10/09 at 3:45 pm with the same result	
Do not use - Tift Regional Dental Gr	11 S Railroad Street	LENOX	соок	229-546-4221								192
Do not use - Tift Regional Dental Gr	1499 A Kennedy Road	TIFTON	TIFT	229-382-8711								193
Donerlson-McCullough Dental Center	2339 Lake Harbin Rd	Morrow	Clayton	770-961-1222							Will not accept blocked calls.	195
Douglasville Dental Group	8505 Hospital DrSte 7B	Douglasville	Douglas	770-489-6735							Will not accept blocked calls.	198
Downtown Dental LLC	1162 Broad St	Augusta	Richmond	706-724-0544							Will not accept blocked calls.	201
Dr Jennifer G Rayburn	1419 Pearce Cir	Gainesville	Hall	770-536-2801							On 4/10/09 at 4:02 pm and on 4/13/09 at 2:44 pm the phone was answered by the voice mail system stating that the voice mail box was full.	t 209
Dr John Family Dentistry	550 Franklin Rd SESte B	Marietta	Cobb	770-514-5055							Will not accept blocked calls.	210
Dr John T Wilson PC	115 N Main St	Nahunta	Brantley	912-262-0542							Will not accept blocked calls	211
Dr Julian I Murphey DMD	1414 Marks Church Rd	Augusta	Richmond	706-733-3866							The call was answered by an automated voice mail service requesting the caller leave a name and number for a call back. Additonal phone call attempts were made on 4/13/09 at 4:07 pm and on 4/14/09 at 2:45 pm. The 4/14/09 call was answered by an automated voice message that the phone number was not valid.	
Dr Myriam C Miras DMD	3312 Chamblee Tucker Rd	Atlanta	Dekalb	770-455-8725		1					Will not accept blocked calls.	213
Dr Rebecca Barkley	755 Commerce DrSuite 712	Decatur	Dekalb	404-377-8200							The phone was answered by a voice mail message requesting the caller leave their name and phone number for a call back. An additional phone call attempt was made 4/10/09 at 4:09 pm with the same result.	214

					Serv	ice Type:		R	epresente	ed As		
				Dentist's			Accepting New					
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency		AMGP	PSHP	WellCare	Notes	Number
Dr Stanley F Childers DMD	109 Oglesby Ave	Garden City	Chatham	912-966-2102	Rodinic	Linergency	No.	Airioi	1 0111	Welloard	Notes	215
Dr Terrance L Jeter & Associates	1770 Candler Rd	Decatur	Dekalb	404-289-2772			NO	1			Will not accept blocked calls	217
Dr Tiffany L Bolen DMD PC	755 Commerce DrSte 403	Decatur	Dekalb	404-377-1147			1	1			Will not accept blocked calls	217
Dr Trent Jones & Associates	2644 Candler Pkwy	Decatur	Dekalb	404-377-1147		Yes	No		Yes		Do not accept Medicaid patients.	219
Dr. Albert H. Hudson	108 West Pope Street	SYLVESTER	WORTH	229-776-6431		163	INO		162		Will not accept blocked calls	223
Dr. Amy Loden DMD, PC	1267 Russell Parkway	WARNER ROBINS	HOUSTON	478-923-0253	Yes		No		Yes		Do not accept blocked calls Do not accept new Medicaid patients at	223
DI. Allly Lodell Divid, PC	1207 Russell Parkway	WARINER ROBINS	HOUSTON	476-925-0255	162		INO		163		this time. Dr. Loden accepts Medicaid	224
											patients but she is due to have a baby	
											soon.	
Dr. Fred Sims	1414 Marks Church Rd	Augusta	Richmond	706-738-6735							Will not accept blocked calls	226
Dr. James I. Lopez		COLUMBUS	MUSCOGEE	706-738-0733			+			Yes	Provider is an orthodontist. WellCare	230
Dr. James I. Lopez	1834 Warm Springs Road	COLUMBUS	IVIUSCUGEE	700-324-1834						res		230
Dr. Richard Anderson	208 Third Street	COCHRAN	BLECKLEY	478-934-7700	Yes		No		V		usually does not pay for this service.	231
Dr. Walter L. Stewart, DDS, PC	208 South Greenwood St 166 Jefferson Pkwy		TROUP	706-882-7711	Yes		No		Yes Yes		Does not accept Medicaid patients.	231
, ,	· ·										Accepting new patients for orthodontic care only	
Drs G. Moorman & G. Lindsey, LLC	1150 West Ward Street, Ext. Magnolia	DOUGLAS	COFFEE	912-384-7400	Yes		No		Yes		Not accepting new Medicaid patients.	233
Dunwoody Dental Group	1720 Old Spring House LnSte 315	Atlanta	Dekalb	770-451-7041		Yes	No	Yes			New doctor is not set up for Medicaid	234
, ,											patients yet. Gave referral #.	
Eaglin Family Dentistry LLC	248 Arrowhead Blvd	Jonesboro	Clayton	770-471-2333							On hold for 5 minutes	237
East Point Family Dental Center Incorporated	606 S Central Ave	Hapeville	Fulton	404-761-1659	Yes		Yes			Yes	The receptionists stated they only	241
·											accepts Medicaid for braces only.	
Effingham Dental Associates PC	105 S Laurel StP O Box 517	Springfield	Effingham	912-754-6822		Yes	No			Yes	The only service they would provide for	248
		-									WellCare Medicaid is pulling a tooth for a	a
											patient 18 and over.	
Fabulous Smiles PC	8737 Dunwoody PlSuite 3	Atlanta	Fulton	678-206-0199							Will not accept blocked calls.	253
Family & Childrens Dentistry	2440 Fairburn Rd SWSuite 301	Atlanta	Fulton	404-349-7777							Will not accept blocked calls.	255
Family & Cosmetic Dental Care	2627 Peachtree PkwySte 440	Suwanee	Gwinnett	770-888-3384							Will not accept blocked calls.	256
Family and Cosmetic Dentistry	3507 Veterans Memorial Hwy	Lithia Springs	Douglas	770-948-2900	Yes		No	Yes			Does not accept AMERIGROUP. They	257
,	· ·										only will take Peach State and WellCare.	
Family Dentistry of Douglasville	6128 Prestley Mill RdSuite E	Douglasville	Douglas	770-949-0434							The call was answered by a voice mail	262
1	·										message system requesting the caller	
											leave a name and number for a call back.	
											An additional attempt was made on	
											4/10/09 at 4:23 pm with the same result.	
											1	
Family Smile Center	1860 Duluth HwySte 401	Lawrenceville	Gwinnett	770-822-9500			No			Yes		263
Fayetteville Dental Group PC	141 Banks Stations Suite 121-122	Fayetteville	Fayette	770-716-9778							Will not accept blocked calls.	268
FELIX W SIBLEY JR DDS	111 EAST WASHINGTON STREET	THOMASVILLE	THOMAS	229-226-5156		Yes	No			Yes	The receptionist stated they can only	269
											accept Peach State right now. They are	
											trying to get certified for WellCare.	
First Choice Dental Care	1610 Ridenour Pkwy NWSte 103	Kennesaw	Cobb	770-928-5759	Yes		No	Yes			Does not take AMERIGROUP but they do	272
	,		1	1							take Peach State and WellCare.	
First Choice Dental Care	9020 Highway 92Ste 120	Woodstock	Cherokee	770-928-4511							Will not accept blocked calls.	273
Forest Parkway Dental Group PC	4930 Governors DrSte 405	Forest Park	Clayton	404-363-1700		Yes	No		Yes		Does not accept Medicaid patients.	276
•			1	1			1				Referred to Fayetteville office.	
Forest R Pagett DMD	139 E Jefferson St	Madison	Morgan	706-342-3636							Will not accept blocked calls.	277
Frank H. White, III, DDS	706 North Slappey Boulevard	ALBANY	DOUGHERTY	229-446-1400	Yes		Yes			Yes	Surgeon	281
Frank W. Kirby, DDS	7233 US Highway 19	ZEBULON	PIKE	770-567-3551							Will not accept blocked calls.	282

					Serv	ice Type:		Re	epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	Accepting New Patients?	AMGP	PSHP	WellCare	Notes	Number
Franklin County Health Department	6955 Highway 145	Carnesville	Franklin	706-384-5575	- Itoutino	ves	Yes	7		Yes	The provider is open on Tuesday and	283
	3 1,					,					Thursday only and the provider	
											requested a name and phone number to	
											call back to schedule an appointment.	
Fred M Hannan DDS PC	4108 Windsor Spring Rd	Hephzibah	Richmond	706-793-3600							Will not accept blocked calls.	284
GDPH - Oral Health	1305 Redmond Rd NWBuilding 614	Rome	Floyd	706-802-5050							The call was answered by a voice mail	293
											system reguesting the caller provide	
											patient information to schedule an	
											appointment.	_
Gentle Care Family Dentistry	1721 Powder Springs Rd SWSte 103	Marietta	Cobb		Yes		No		Yes			294
George W Madray Jr DMD PC	124 Carteret Rd	Brunswick	Glynn	912-264-2155		Yes	No			Yes		301
Gerald G. Adams, DMD	5605 B. Princeton Ave	COLUMBUS	MUSCOGEE	706-323-8811	Yes		No			Yes		308
Gilmer County Health Department	28 Southside Church St	Ellijay	Gilmer	706-635-4363		Yes Yes	No	Yes			N. I	309
Gina W Roberts DDS PC	146 S Tallahassee St	Hazlehurst	Jeff Davis	912-375-4531		Yes	No	Yes			No longer accepts AMERIGROUP	310
Glover Dental Centre, LLC	2607 Gillionville Road	ALBANY	DOUGHERTY	229-883-3443							patients. Will not accept blocked calls.	315
Good Care Dental, LLC	5775 Jimmy Carter BlvdSuite 440	Norcross	Gwinnett	770-447-4702					1		Will not accept blocked calls.	316
Good Samaritan Health Center	239 Ivan Allen Boulevard	Atlanta	Fulton	404-523-6571	Yes		No			Yes	'	317
Good Samaritan rieann Center	235 Ivan Allen Boulevaru	Atlanta	laton	404-323-0371	163		NO			163	Will not accept new patients until 6/1/09.	317
Gordon S. Won LLC	4484 Jimmy Lee Smith Pkwy# 114	Hiram	Paulding	770-222-7818							Will not accept blocked calls.	319
Greenlea Dental Center PC	6740 Shannon PkwySte 2	Union City	Fulton	770-306-2996					1		Will not accept blocked calls.	323
Greg Freeman, DDS, PC	100 College St	HOGANSVILLE	TROUP	706-637-6125	Yes		No			Yes	Only accepting current WellCare	324
aregriceman, 555, 15	200 Gomege St			700 037 0123						. 65	patients.	52.
Gwinnett Childrens Dentistry (1)	609-A Beaver Ruin Road	Lilburn	Gwinnett	770-925-3300		Yes	No	Yes			No longer accepting AMERIGROUP.	331
H. Cullen Talton, III	209 Carl Vinson Parkway	WARNER ROBINS	HOUSTON	478-929-2411		Yes	No			Yes	and the second s	333
Habersham County Health Department	185 Scoggins Dr	Demorest	Habersham	706-778-7156							This dental office requires the patient to	335
,	11100										leave a message and the office will call	
											back to schedule an appointment. They	
											are only open Mondays and	
											Wednesdays.	
Harold W Tripp DMD PC	115 Medical Arts Drive	Reidsville	Tattnall	912-557-6307		Yes	No	Yes				339
Harry M Greene DMD	1196 Pine Grove Road	Tallapoosa	Haralson	770-574-2812							Will not accept blocked calls.	340
Hartwell Dental Associates	21 Chestnut St	Elberton	Elbert	706-283-6584	Yes		No	Yes			No longer accepting AMERIGROUP as of	342
										_	08/08.	
Heard and Heard Dental Associates PC	4806 Flat Shoals Pkwy	Decatur	Dekalb	770-987-3430	Yes		No		Yes		The provider has terminated their	345
											contract with Peach State effective	
											4/30/09. Demitra stated that they were	
											only serving current Peach State	
											patients.	
Heavenly Dental Associates - Jonesboro	259 Arrowhead BlvdSte B2	Jonesboro	Clayton	770-471-2333							same phone # as listed above	350
Help A Child Smile	Mobile 3	Carroll County	Carroll	800-770-0388							same phone # as listed above	355
Help A Child Smile	Mobile 4	Clayton	Fulton	800-770-0388							same phone # as listed above	356
Help A Child Smile	Mobile 5	Cobb	Cobb	800-770-0388	1		-	1	1	+	same phone # as listed above	357
Help A Child Smile	Mobile 6	De Kalb	Fulton	800-770-0388							same phone # as listed above	358
Help A Child Smile Help A Child Smile	Mobile 7 Mobile 8	Fulton Gwinnett	Fulton Gwinnett	800-770-0388 800-770-0388			1	1	+	+	same phone # as listed above same phone # as listed above	359 360
Help A Child Smile	Mobile 9	Walton	Walton	800-770-0388		+					same phone # as listed above	361
Help A Child Smile - Appling County A	61 Donnie LnAppling County	Baxley	Appling	800-770-0388			1	1	1	+	same phone # as listed above	362
Help A Child Smile - Atlanta City County B	Atlanta City	Atlanta City	Fulton	770-760-7900				1	+	 	same phone # as listed above	363
Help A Child Smile - Atlanta City County B	Barrow County	Barrow County	Barrow	770-760-7900				1	+	 	This number is routed to the 800 number	
The process of the barrow country b	Barrow County	Dairow County	Barrow	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,							listed for another Help A Child Smile.	304
											Duplicate provider.	
Help A Child Smile Bremen City County G	Bremen City	Bremen City	Haralson	770-760-7900		 	1	1	1	1	same phone # as listed above	365

					Servi	ce Type:		Re	presente	d As		
				Dentist's			Accepting New					
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency	Patients?	AMGP	PSHP	WellCare	Notes	Number
Help A Child Smile Greene County Z	Greene County	Greene County	Greene	800-770-0388							same phone # as listed for 353 thru 362	366
Help A Child Smile Gwinnett County AA	Gwinnett County	Gwinnett County	Gwinnett	770-760-7900							same phone # as listed for 363 thru 365	367
Help A Child Smile Calhoun City County I	Calhoun City	Calhoun City	Gordon	800-770-0388							same phone # as listed for 353 thru 362	368
Help A Child Smile Candler County J	Candler County	Candler County	Candler	800-770-0388							same phone # as listed for 353 thru 362	369
Help A Child Smile Carroll County K	Carroll County	Carroll County	Carroll	770-760-7900							same phone # as listed for 363 thru 365	370
Help A Child Smile Clarke County L	Clarke County	Clarke County	Clarke	800-770-0388							same phone # as listed for 353 thru 362	371
Help A Child Smile Clayton County N	Clayton County	Clayton County	Clayton	770-760-7900							same phone # as listed for 363 thru 365	372
Help A Child Smile Cobb County O	Cobb County	Cobb County	Cobb	770-760-7900							same phone # as listed for 363 thru 365	373
Help A Child Smile Commerce City County P	Commerce City	Commerce City	Jackson	800-770-0388							same phone # as listed for 353 thru 362	374
Help A Child Smile Coweta County Q	Coweta County	Coweta County	Coweta	770-760-7900							same phone # as listed for 363 thru 365	375
Help A Child Smile Dekalb County T	Dekalb County	Dekalb County	Dekalb	770-760-7900							same phone # as listed for 363 thru 365	376
Help A Child Smile Douglas County U	Douglas County	Douglas County	Douglas	770-760-7900							same phone # as listed for 363 thru 365	377
Help A Child Smile Elbert County V	Elbert County	Elbert County	Elbert	800-770-0388							same phone # as listed for 353 thru 362	378
Help A Child Smile Evans County W	Evans County	Evans County	Evans	800-770-0388							same phone # as listed for 353 thru 362	379
Help A Child Smile Fayette County X	Fayette County	Fayette County	Fayette	770-760-7900							same phone # as listed for 363 thru 365	380
Help A Child Smile Fulton County Y	Fulton County	Fulton County	Fulton	770-760-7900							same phone # as listed for 363 thru 365	381
Help A Child Smile Jackson County DD	Jackson	Jackson	Jackson	800-770-0388							same phone # as listed for 353 thru 362	382
Help A Child Smile Jasper County EE	Jasper County	Jasper County	Jasper	800-770-0388							same phone # as listed for 353 thru 362	383
Help A Child Smile Madison County FF	Madison County	Madison County	Madison	800-770-0388							same phone # as listed for 353 thru 362	384
Help A Child Smile McDufffie County GG	McDufffie County	McDufffie County	McDuffie	800-770-0388							same phone # as listed for 353 thru 362	385
Help A Child Smile Morgan County II	Morgan County	Morgan County	Morgan	800-770-0388							same phone # as listed for 353 thru 362	386
Help A Child Smile Murray County JJ	Murray County	Murray County	Murray	800-770-0388							same phone # as listed for 353 thru 362	387
Help A Child Smile Newton County KK	Newton County	Newton County	Newton	770-760-7900							same phone # as listed for 363 thru 365	388
Help A Child Smile Oglethorpe County LL	Oglethorpe County	Oglethorpe County	Oglethorpe	800-770-0388							same phone # as listed for 353 thru 362	389
Help A Child Smile Polk County OO	Polk	Polk	Polk	770-760-7900							same phone # as listed for 363 thru 365	390
Help A Child Smile Rockdale County QQ	Rockdale County	Rockdale County	Rockdale	770-760-7900							same phone # as listed for 363 thru 365	391
Help A Child Smile Social Circle County RR	Social Circle County	Social Circle Count	Walton	770-760-7900							same phone # as listed for 363 thru 365	392

					Serv	ice Type:		Re	epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Help A Child Smile Stephens County SS	Stephens County	Stephens County	Stephens	800-770-0388							same phone # as listed for 353 thru 362	393
Help A Child Smile Walton County WW	Walton County	Walton County	Walton	770-760-7900							same phone # as listed for 363 thru 365	395
Help A Child Smile Washington County XX	Washington County	Washington Count	Warren	800-770-0388							same phone # as listed for 353 thru 362	396
Henry C Nguyen DMD PC	1394 Indian Trail Lilburn RdSte 301	Norcross	Gwinnett	770-921-9792							Will not accept blocked calls.	397
Henry D. Fortson, Jr. DDS	1205 E. Jackson St.	THOMASVILLE	THOMAS	229-228-7770							Will not accept blocked calls.	398
Hickory Flat Dental Group LLC	7840 Highway 140Mill Creek Professional P		Cherokee	678-891-0272		Yes	Yes			Yes	The provider only accepts WellCare patients under the age of 6.	400
iSmile LLC	1230 Upper Hembree Rd	Roswell	Fulton	678-297-3992							Will not accept blocked calls.	409
It's A Small World Children's Dentistry	2680 Highway 34 ESuite A	Newnan	Coweta	770-502-9733	Yes		Yes	Yes			This office does not do routine cleanings and check ups.	410
J M Clagett DMD	89 Tipton Dr	Dahlonega	Lumpkin	706-864-6107			No	Yes				412
J Ronald Bennett DMD	1211 W Wheeler Pkwy	Augusta	Richmond	706-210-7061	1		No		-	Yes		415
Jackson Family Dentistry, PC	600 McCranie Ave	WILLACOOCHEE	ATKINSON	912-534-5164		yes	Yes		Yes	res	The provider requested the insurance card number before scheduling an appointment.	421
James D Anderson Jr DDS PC	4721 Chamblee Dunwoody RdSuite 301	Atlanta	Dekalb	770-396-8860				Yes			Surgeondoes not accept AMERIGROUP	426
James E DuBose DMD PC	416 E Spring St	Monroe	Walton	770-267-6822		yes	No			Yes		427
Janko Rosenthal Jackson	755 Mount Vernon HwySuite 100	Atlanta	Fulton	404-255-8443			No		Yes			433
Jason E Turner DMD PC	126 Enterprise PathSuite 106	Hiram	Paulding	770-439-9119			No	Yes			Does not accept AMERIGROUP	434
Jeffery N. Cox, DMD, PC	405 East McPherson Avenue	NASHVILLE	BERRIEN	229-686-5525		ves	No			Yes		437
Jerry E Nutt & Associates of College Park PC	1571 Phoenix BlvdSte 8	College Park	Fulton	770-996-7700		,	1				Will not accept blocked calls	438
Jimmy F. Maxwell, DMD, PC	500 Amelia Ave PO Box 727	BAINBRIDGE	DECATUR	229-246-3023							Will not accept blocked calls	440
Jinnie S. Cleveland DMD, PC	1310 Ocilla Road	DOUGLAS	COFFEE	912-389-1600			No		Yes			441
John D. Bowcock, Jr, DDS, PC	103 Martin Luther King Jr. Dr	FORSYTH	MONROE	478-994-2070							Will not accept blocked calls	443
John J Crumpton DMD	84 Helen HwyPO Box 496	Cleveland	White	706-865-3174			No			Yes		446
John P Gale DMD	1088 S Main St	Cornelia	Habersham	706-778-2801			No	Yes			Does not accept AMERIGROUP	447
John T Wilson DMD Family Dentistry	1515 Tillman Ave	Brunswick	Glynn	912-262-0542							Will not accept blocked calls	448
John W Wolfe Jr DMD	488 W Orange St	Jesup	Wayne	912-427-2493			No	Yes				449
Jon P Simmons DMD	205 W Orange St	Jesup	Wayne	912-427-2333			No			Yes		453
Keith L McRae	416 Broad St SE	Gainesville	Hall	770-535-0445	yes		No	Yes				458
Kennestone Dental Group	840 Church St NEBuilding C	Marietta	Cobb	770-423-1935	, 03		No	1.65	Yes			459
Kids Dental PC	12 Rountree Rd	Riverdale	Clayton	678-479-7001		Yes	Yes	_	. 63	Yes	Do not accept children age 16 and older. Gave referral phone # 770-996-8772 for 16 year olds.	461
Kidz Korner Dentistry	143 Canal StSte 400	Pooler	Chatham	912-748-2303							Will not accept blocked calls	462
Kool Smile GAV. PC	2113 Bemiss Street	VALDOSTA	LOWNDES	678-539-8200			No			Yes	Does not accept WellCare	464
Kool Smiles GAM, PC	1344 Gray Highway Suite 1380	MACON	BIBB	678-539-8200			No			Yes	Does not accept WellCare	465
Kool Smiles GAC,PC	4533 Woodruff Road	COLUMBUS	MUSCOGEE	678-539-8200							Same # as listed above	466
L. Jason Payne, DMD, PC	4965 Friendship RdSuite 105	Buford	Gwinnett	770-614-7122			No		Yes		Same ii as iistea asove	474
LaGrange Smile Center	104 Harwell Avenue	LAGRANGE	TROUP	706-837-0123			l		1		Will not accept blocked calls	475
Lake Pointe Dental Inc	3950 Cobb Pkwy NWSte 402	Acworth	Cobb	770-966-9396			İ	1		<u> </u>	Will not accept blocked calls	476
Lakeshore Mall Dental Group	150 Pearl Nix PkwySte B10	Gainesville	Hall	770-536-1957				1	1		Will not accept blocked calls	478
Laser Dentistry	4719 Ashford Dunwoody RdSte 201	Dunwoody	Dekalb	770-671-1311	Yes					Yes	Accepting AMERIGROUP only.	480
Lawrenceville Family Dentistry PC	3664 Club DrSte 105	Lawrenceville	Gwinnett	770-279-7987		yes	Yes		Yes		No appointment is necessary; walk-in appointments are accepted.	486
Lawrenceville Health Center	15 S Clayton St	Lawrenceville	Gwinnett	770-339-5642	yes		Yes			Yes	The provider requires verification of eligibility before scheduling an appointment.	487
Lawrenceville Highway Dental Group PC	2785 Lawrenceville HwySte 103	Decatur	Dekalb	770-491-1132	†		1	 		1	Will not accept blocked calls	488

					Serv	ice Type:		Re	epresente	ed As		
				Dentist's			Accepting New					
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency	Patients?	AMGP	PSHP	WellCare	Notes	Number
Le Dentistry & Associates	3985 Steve Reynolds BlvdBldg O Suite 101	Norcross	Gwinnett	678-205-1308			No		Yes		Accepts WellCare and Peach State but not new patients.	489
Lee Family Dentistry, LLC	3901 North Forrest Street	VALDOSTA	LOWNDES	229-244-8884			No			Yes	Accepts new Peach State patients but not WellCare.	t 490
Lester Dental Group	1495 Old McDonough Hwy SESuite B	Conyers	Rockdale	770-922-6655							same # as above	494
Loganville Dental Associates (5)	150 Highway 78	Loganville	Walton	770-466-0580							The call was answered by a voice mail message system requesting the caller leave their name and phone number for a call back. An additional phone call attempt was made 4/10/09 at 4:48 pm with the same result.	500
Lumis C. Brown	240 South Broad St	CAIRO	GRADY	229-377-6125							On hold, but disconnected before any information asked	505
M L King Dental Center	1099 M L King Jr Drive	Atlanta	Fayette	404-752-7777							The call would not go through.	508
M T White DDS PC	2291 Fairburn Rd SW	Atlanta	Fulton	404-349-4343		yes	No	Yes				509
Macon Oral and Maxillofacial Surgery	112 Arkwright Landing	MACON	BIBB	478-471-9779		Yes				Yes	Surgeon	510
Main Street Denistry	366 N Main StSte 200	Alpharetta	Fulton	770-475-6136		Yes	Yes		Yes		Was told after on hold that there is some pending paperwork with PS and if seen now, will be out of pocket. I said that wouldn't work and thanked her for her time.	512
Main Street Dental Group PC	848 Main St	Forest Park	Clayton	404-366-3724							Blocked call.	513
Marable Dental Center	3661 Eisenhower Pkwy Suite 268	MACON	BIBB	478-474-8037							Will not accept blocked calls	516
Marietta Dental Group Practice Specialty	1545 Powers Ferry Rd SESte 100	Marietta	Cobb	770-980-9860							Will not accept blocked calls	517
Marilyn G. Murphy, DDS, MS, LLC	1923 Hardeman Ave	MACON	BIBB	478-746-1538			No		Yes		Does not accept 16 year olds. Referred to an adult dentist.	
Mark A. Clegg, DMD	606 N. Hutchinson Ave.	ADEL	соок	229-896-2572			No			Yes	Does not accept WellCare	519
Mark A. Lawrence, DDS, PC	3623 Calvin Drive	COLUMBUS	MUSCOGEE	706-327-6262	yes		No		Yes		·	520
Mark A. Retterbush, DMD, PC	2311 North Patterson Street	VALDOSTA	LOWNDES	229-244-1633			No			Yes	Does not accept WelCare	521
Marlon B. Jackson DDS PC	210 Auburn Ave NESte 1	Atlanta	Fulton	404-681-3834			No		Yes		Does not accept new Peach State patients. Original call 3/26/09 at 9:12 AM. Office did not open until 9:30.	525
Marrow Dental Health LLC	6452 S Lee StSte 7	Morrow	Clayton	678-422-6500							Will not accept blocked calls	526
Marvin Kaplan DDS	1002 N Highland Ave NE	Atlanta	Fulton	404-874-1371							The voice mail message system requested the caller leave their name and number for a call back. An additiona attempt was made on 4/10/09 at 4:39 pm with the same result.	527 II
McLaurin & McLaurin, DDS, PC	Hwy 41 South	BUENA VISTA	MARION	229-649-7332							The voice mail message stated the provider is open on Wednesday and Saturday only.	530
Medical Dental Management Services Inc	1150 Hammond Dr NESte C3120	Atlanta	Fulton	770-604-9944	Yes		Yes	Yes			Office is relocating and not taking appointments right now. The next appointments would be for about two months from now. The phone # on the list was an employee's cell phone. The correct office # is 770-604-9961.	532
Melvin O Baker DMD	4115 Tate St NE	Covington	Newton	770-787-2230							Will not accept blocked calls	536
Melvin O Baker DMD	4168 Baker St NE	Covington	Newton	770-787-2230							same# as listed above	537
Metro Dental	4570 Memorial Dr	Decatur	Dekalb	404-292-3133							same # as listed above	539
Metro Dental McDonough	175 Decatur Rd	McDonough	Henry	770-957-9113		Yes	Yes	Yes			Only takes patients age 21 and over.	541

			_		Serv	ice Type:		Re	epresente	ed As		
2 4 12 11 11		011		Dentist's		_	New Decision 1		DOUD			
Dental Provider's Name	Address	City	County	Phone Number	Routine	Emergency	Patients?	AMGP	PSHP	WellCare		Number
Michael C Montgomery DMD PC	1040 Barclay Dr	Madison	Morgan	706-342-1243							Will not accept blocked calls	543
Michael R Callahan DMD PC	12991 Jones Street P O Box 736	Lavonia	Franklin	706-356-1477	yes		Yes			Yes	The provider stated their computer	544
											system was down and requested the	
											caller call back next week.	
Mockingbird Dental Associates	99 Mockingbird Dr	Cartersville	Bartow	770-386-3908							Will not accept blocked calls.	551
Monroe Smile Center	256 N Hammond Dr	Monroe	Walton	770-207-0008		yes	Yes		Yes		The provider requires verification of	552
											eligiblity before an appointment can be scheduled.	
Montreal Dental Inc	1462 Montreal RdSuite 211	Tucker	Dekalb	770-938-1848							Will not accept blocked calls.	553
Morton & Peavey PC	408 Lister St	Waycross	Ware	912-285-1212			No			Yes	·	562
Murray County Health Department	709 Old Dalton Ellijay Rd	Chatsworth	Murray	706-695-4585							The automated voice mail system	563
			, ,								instructed the caller to press #4 for	
											dental and when that prompt was	
											followed the message system stated	
											there was no one available to answer the	ے
											call and to leave a message with your	*
											name and number for a call back.	
											name and number for a can back.	
Myriam C Miras DMD	1250 Tech DrSte 450	Norcross	Gwinnett	770-455-8725							Will not accept blocked calls.	565
Neighborhood Pediatric	5460 Lilburn Stone Mountain Rd	Stone Mountain	Dekalb	770-923-2232							Will not accept blocked calls.	567
New Image Dental Group	1040 Garland DrSte 200	Bogart	Oconee	770-725-7377							Will not accept blocked calls.	569
Norcross Dental Center LLC	5430 Jimmy Carter BlvdSte 125	Norcross	Gwinnett	770-441-7900							Will not accept blocked calls.	576
North Fulton Family Dentistry PC	1240 Upper Hembree RdSte E	Roswell	Fulton	770-569-0613			No		Yes		The state should be removing the listing	580
											from the directory.	
North Georgia Dental Care	2350 Atlanta HwySte 100	Cumming	Forsyth	770-781-9201			No		Yes			582
Northwest Georgia Dental	7319 Nashville St	Ringgold	Catoosa	706-935-2206			No			Yes		586
Northwest Oral and Maxillofacial Surgery Associates PC	21 Kimberly LnSte A	Blue Ridge	Fannin	706-632-7801	Yes		Yes			Yes	Specialist: referral neede	588
Northwest Oral and Maxillofacial Surgery Associates PC	2176 Macland RdSte A	Dallas	Paulding	770-505-9100	Yes		Yes			Yes	Specialist: referral needed	589
Northwest Oral and Maxillofacial Surgery Associates PC	21A McKinney RoadPO BOX 2612	Blue Ridge	Fannin	706-632-7801							Specialist: referral needed	590
Northwest Oral and Maxillofacial Surgery Associates PC	300 E 6th Ave	Rome	Floyd	706-235-5570							Specialist: referral needed	591
Northwest Oral and Maxillofacial Surgery Associates PC	345 Parkway 575Ste 102	Woodstock	Cherokee	770-924-1083							Specialist: referral needed	592
Northwest Oral and Maxillofacial Surgery Associates PC	55 Whitcher St NESte 140	Marietta	Cobb	770-422-7630							Specialist: referral needed	593
O Adrian Woodruff Jr DMD PC	480 Hancock St	Madison	Morgan	706-342-2155							Will not accept blocked calls.	595
Optima Dental	4825 Sugarloaf PkwySte A	Lawrenceville	Gwinnett	770-962-4322							Blocked call.	597
Oral & Maxillofacial Surgery Center	102 South Houston Road	WARNER ROBINS	HOUSTON	478-329-0300							Specialist: referral needed	598
Park Village Dental Group	2550 Pleasant Hill RdSte 115	Duluth	Gwinnett	770-814-7791			No		Yes			599
Patricia M. Brown, DMD, PC	102 E Victory Dr	Savannah	Chatham	912-238-3600							Will not accept blocked calls.	603
Patricia Pass-Dudley DDS	516 Great Oaks DrBox 387	Monroe	Walton	770-207-5158							same # as listed above	605
Paul Lyle Glasser DDS PC	5243 Snapfinger Woods DrSuite 107	Decatur	Dekalb	770-981-4900	Yes		Yes		Yes		Only accepts children under age 14	606
Peachtree Children's Dentistry	1905 Scenic Hwy NSte 510	Snellville	Gwinnett	770-979-6400							Will not accept blocked calls.	611
Pediatric and Adolescent Dentistry	104 Tommy Stalnaker Drive	WARNER ROBINS	HOUSTON	478-953-4800		Yes	No			Yes	Will begin accepting WellCare patients again on 4/13/09 at 8:00 AM	613
Pediatric Dental Specialist, P.C.	495 Furys Ferry Rd	Martinez	Columbia	706-863-7351	Yes		No	Yes			, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	614
Peoples Dental Center	120 Market Sq	Cartersville	Bartow	770-606-8805			No			Yes		616
Perfedent PC dba Kidental	5972 Roswell Rd NE	Sandy Springs	Fulton	404-256-6400							Will not accept blocked calls.	617
Perkins & Simmons P.C.	2305 Lullwater Road	ALBANY	DOUGHERTY	229-883-1306			No			Yes		618
Peter S. Trager DDS	2480 Windy Hill Rd SESte 405	Marietta	Cobb	770-952-0136							Will not accept blocked calls.	620
Petula Hom-Minniti	270 Saint Claire DrSte 104	Alpharetta	Fulton	678-990-8592			No	Yes				621
Phillip G Walton DDS PC	3995 Covington Hwy	Decatur	Dekalb	404-284-6911	Yes		No		Yes			622
Phoenix Project	525 E 34th St	Savannah	Chatham	912-231-0123	Yes		No			Yes		623

					Service Type:				epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Plantinum Dental Surgical Center (5)	1345-C Hembree Road	Roswell	Fulton	678-990-6332	Routine	Linergency	i ationts:	AWO	1 0111	Welloare	The voice mail message system	626
Transman Benear Surgical Center (5)	1545 CHEMBICE ROLL	Noswen	laton	070 330 0332							requested the caller leave their name	020
											and a call back number. An additional	
											phone call attempt was made on 4/10/09	
											at 3:15 pm with the same result.	
Platinum Dental of Gainesville (4)	3535 Thompson Bridge Rd	Gainesville	Hall	770-534-5374	Yes		No	Yes				627
Plus One Dental Association	2380 Benjamin E Mays Dr SWSuite A	Atlanta	Fulton	404-758-1055							Will not accept blocked calls	630
Primary Health Care Center Dental Clinic	13570 N Main St	Trenton	Dade	706-657-7575							Exceeded time on hold limit	635
Progressive Dental Group	2485 Park Central BlvdSte 3	Decatur	Dekalb	770-593-4976			No		Yes			637
Queen City Dental Incorporated	715 Queen City PkwySuite 101	Gainesville	Hall	770-297-8900			No	Yes				639
R Darryl Tom DMD	116 Pleasant Home Rd	Augusta	Columbia	706-868-9630	Yes		No	Yes				641
Ray M. Duke JR. DMD PC	626 East Forsyth St.	AMERICUS	SUMTER	229-924-4054		Yes	No		Yes			643
Rex A Whiteman DDS	3780 Holcomb Bridge RdSte A	Norcross	Gwinnett	770-446-5700							Will not accept blocked calls.	645
Richard Franklin Smith DMD	2285 Highway 411 North	Fairmount	Gordon	706-337-2577			No	Yes				646
Richard R Miller	3099 Highway 411 SE	Fairmount	Gordon	706-337-3347	Yes		Yes			Yes	Need social security # or card # before	648
Richard R Miller DDS	19 Walnut Ave	Summerville	Chattooga	706-857-4743		Yes	Yes	Voc			scheduling an appointment. Need social security # or card # before	649
Richard R Willier DDS	19 Walnut Ave	Summerville	Chattooga	700-857-4743		res	res	Yes			scheduling appt.	
Richard W Putnam DDS LLC	395 Cleveland St	Blairsville	Union	706-745-6848							The call placed before 4 pm was	650
											answered by the voice mail message	
											system stating the office closed at 4 pm	
											and to leave your name and phone	
											number for a call back within 24 hours.	
Right Touch Dental	870 Crestmark DrSte 100	Lithia Springs	Douglas	678-945-0034							Will not accept blocked calls.	652
Riley R Swanson DDS PC	2090 Godby Rd	College Park	Fulton	770-991-0212	Yes		Yes		Yes		Orthodonist. Needs Referral.	653
Riley R Swanson DDS PC	2227 Godby RdSuite 115	College Park	Fulton	770-991-0212							Orthodonist. Needs Referral.	654
Robert Leonard Moretz, DMD	204 N. Dooly St	MONTEZUMA	MACON	478-472-8850							The voice mail message stated the	658
											provider was out of the office until 4/27/09.	
Robert Simmons Jr DDS PC	101 E General Stewart Way	Hinesville	Liberty	912-368-3333			No	Yes			, ,	661
Rockdale County Health Department	1329 Portman Dr SESte D	Conyers	Rockdale	678-442-6884							The automated voice mail system	663
											requested the caller press #4 and when	
											the prompt was followed a second voice	
											mail requested the caller leave their	
											name and phone number for a call back.	
Rosie R. Burroughs, DMD	715 North Lee St. PO Box 1717	AMERICUS	SUMTER	229-928-0545							Will not accept blocked calls.	667
Rush Abbott Peace, DDS, PC	127 Lamar Street	MACON	BIBB	478-743-1000					1	Yes	The provider specializes in disabled	669
<u> </u>											children and requires a dental referral	
											from the primary dentist. This provider	
											works with children who require	
											sedation/hospitalization procedures.	
S Y Dentistry DMD PC	3321 Centerville HwySuite B	Snellville	Gwinnett	770-972-2888						1	Office does not accept blocked calls.	670
Samuel C. D'Arco DDS PC	233 Davis RdSuite E	Augusta	Columbia	706-228-3100	Yes		Yes	Yes			Surgeon	676
Saul R. Dermer, DDS	1324 Wynnton Ct	COLUMBUS	MUSCOGEE	706-324-6578							Office does not accept blocked calls.	677
Scott A Brown DDS PC - McDonough	2093 Jonesboro Rd	McDonough	Henry	770-898-2066							Office does not accept block calls.	680
Scott A. Niette, DMD	43 South Broad Street	BUTLER	TAYLOR	478-862-5954		Yes	No			Yes	p	681
Sharon S. Jordan P.C	2614 Cherokee Ave	MACON	BIBB	478-743-3583		Yes	Yes			Yes	Will not schedule an appointment	683
											without being able to confirm WellCare	
											eligibility.	
Shelly Mixson DMD PC	1133 E West ConnectorSte 120	Austell	Cobb	770-333-9951							Will not accept blocked calls.	686

					Serv	ice Type:		R	epresente	ed As	e Notes	
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare		Number
Sherida D. Jacobs, DMD, LLC	4132 Arkwright Road	MACON	ВІВВ	478-405-7797	1100000	geney	- caronic i	7		110.1104.10	Only accepts patients up to 10 years of	688
Simply Children's Dentistry Inc	613 Stephenson AveSte 201	Savannah	Chatham	912-353-9993		Yes	Yes			Yes	Pediatric dentist who only accepts	692
Singleton Dental Group PC	6010 Singleton RdSte 203	Norcross	Gwinnett	770-441-0808			No		Yes		patients 12 years of age and under. The provider stated they stopped accepting Medicaid patients two weeks ago.	693
Smile Designs by K Williams-Cooper	101 Little Neck RdSte F	Savannah	Chatham	912-920-6202		Yes	No	Yes			Office is no longer accepting AMERIGROUP	695
Social Circle Dental	1027 Bateman DrSte C	Social Circle	Walton	770-464-1900							Would not accept blocked calls.	699
South Hairston Family Dentistry PC	1234 S Hairston RdSte 23	Stone Mountain	Dekalb	404-294-3600		Yes	No			Yes	Office no longer accepts WellCare.	702
Southside Medical Center Inc	1046 Ridge Ave SW	Atlanta	Fulton	404-688-1350		Yes	Yes		Yes		The provider accepts walk-in appointments therefore no appointment was necessary.	705
Statesboro Childrens Dental Center PC	1501 Brampton Ave	Statesboro	Bulloch	912-871-6197							Does not accept new patients 16 years of age or older.	711
Stephen G Mitchell	1750 Powder Springs Rd SWSte 520	Marietta	Cobb	770-499-1304							Will not accept blocked calls.	714
Stephens County Health Department	64 Boulevard	Тоссоа	Stephens	706-282-4507							The voice mail message system requested the caller leave their name and number for a call back. An additiona attempt was made on 4/10/09 at 3:47 pm with the same result.	717
Stuart W Erwin DMD PC	22 Laurel Dr	Elberton	Elbert	706-283-8190		Yes	No			Yes	Office is not currently accepting new WellCare patients.	722
Super Friendly Dental	160 Sailors DrP O Box 565	Ellijay	Gilmer	706-276-2828	Yes		No			Yes	Will not begin taking new WellCare patients again until 4/1/09. Slots will fill up very quickly. Should call that morning at 8am if I want a spot.	725
Super Smiles Dental	4731 Jonesboro RdSuite 220	Union City	Fulton	770-892-4778	Yes		Yes	Yes			The provider requires eligiblity be verified prior to scheduling an appointment.	726
Telfair County Health Dept	713 Telfair Ave	MC RAE	TELFAIR	800-453-4504							Appointments scheduled through South Central District Dental Health # 478-296-2040. The reviewer called this number at 1:38 pm. They needed to know the patients address before they could schedule them an appointment because they cover ten different counties and travel to schools.	
The Childrens Dental Center of Atlanta	4536 Chamblee Dunwoody RdSuite 211	Atlanta	Dekalb	770-455-1238							Dental providers #737-742 have the same phone number so the reviewer only called #737.	738
The Childrens Dental Center of Buford	4125 Buford Dr	Buford	Gwinnett	770-455-1238							Dental providers #737-742 have the same phone number so the reviewer only called #737.	739
The Childrens Dental Center of Conyers	3111 Avalon PkwySte 100	Conyers	Rockdale	770-455-1238							Dental providers #737-742 have the same phone number so the reviewer only called #737.	740
The Childrens Dental Center of Douglasville	3387 Highway 5Ste C	Douglasville	Douglas	770-455-1238							Dental providers #737-742 have the same phone number so the reviewer only called #737.	741

					Serv	ice Type:			Represented As			
Dental Provider's Name	Address	City	County	Dentist's Phone Number	r Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
The Childrens Dental Center of Smyrna	4480 S Cobb Dr SE	Smyrna	Cobb	770-455-1238							Dental providers #737-742 have the same phone number so the reviewer only called #737.	742
The Dentist	1024 Market Place Blvd	Cumming	Forsyth	770-844-6771							Will not accept blocked calls.	744
The Primary Health Care Center of Dade Inc	1430 Suggs St	Rossville	Walker	706-866-5520		Yes	No	Yes				746
Thomas E. Lee, D.M.D.	1800 Warm Springs Road Suite A	COLUMBUS	MUSCOGEE	706-323-7623	Yes		Yes		Yes		Pediatric dentist who only accepts patients 12 years of age and under.	748
Thomas E. McCarity Dental	129 Main Street Box 287	Jersey	Walton	770-464-3626							Will not accept blocked calls.	749
Thomas J Gale DMD PC	1058 Wayside St NW	Cornelia	Habersham	706-778-5437		Yes	No	Yes			No longer accepts AMERIGROUP.	750
Thomasville Pediatric Dentistry	215 Constitution Ave	THOMASVILLE	THOMAS	229-226-2386							Will not accept blocked calls.	753
Timothy L. Vola, D.M.D., P.A.	409 East Jackson Street	THOMASVILLE	THOMAS	229-228-5121	Yes		No			Yes	No longer accepts WellCare but she volunteered that they do accept Peach State	755
Towns County Health Department	1104 Jack Dayton Circle	Young Harris	Towns	706-896-2265	Yes		No			Yes	They are currently accepting applications for a dental service they expect to be up and running in April. Unable to schedule appointments yet.	757
Trent Dental Associates dba Smiling Faces Pediatric Dentistry	302 Stevens Entry	Peachtree City	Fayette	770-631-4888		Yes	No	Yes			No longer accepting new AMERIGROUP patients.	758
Treutlen County Health Dept	619 Third St	SOPERTON	TREUTLEN	800-453-4504							See #732	759
Union County Health Department	55 Hughes StSuite E	Blairsville	Union	706-745-6292							Same phone number as listed above.	764
Urgent Dental Care	2803 Wrightsboro RdSuite 25	Augusta	Richmond	706-733-0223		Yes	Yes	Yes			They do extractions only.	765
Vital Smiles Georgia, P.C.	1030-A West Gordon Avenue	ALBANY	DOUGHERTY	229-432-9555			1	1			Blocked call.	775
Wadley Dental Clinic	36 Cheathum Street	Wadley	Jefferson	478-252-1184							Will not accept blocked calls.	777
Washburn Family Dentistry	1100 Northside Forsyth DrSuite 420	Cumming	Forsyth	678-455-4560			No		Yes		VIII HOL GOOGPE BIOCHEG CONST	778
West GA Dental of Lagrange	1555 Doctors Drive Suite 105	LAGRANGE	TROUP	706-812-8220							The voice mail message system requested the caller leave their name and number for a call back. An additonal attempt was made on 4/10/09 at 4:11 pm with the same result.	781
West Georgia Dental at Memorial	5231B Memorial Drive Suite B	Stone Mountain	Dekalb	404-344-8778							Will not accept calls from blocked numbers.	782
West Georgia Dental PC	3030 Headland Dr SWSuite 300	Atlanta	Fulton	404-344-8778							Same phone number as listed above.	783
West Georgia Dentistry for Children	3827 Jimmy Lee Smith Pkwy	Hiram	Paulding	678-384-1787							Will not accept calls from blocked numbers.	784
West Georgia Oral Surgery Associates	1587 Vernon Road	LAGRANGE	TROUP	706-884-2655							Reviewer did not call this number because it is for oral surgery only.	785
West Georgia Oral Surgery Associates	3916 Rosemont Drive	COLUMBUS	MUSCOGEE	706-596-1757							Reviewer did not call this number because it is for oral surgery only.	786
Wheat Family Dental	42 Market Square RdSte A	Newnan	Coweta	770-251-8145			No	Yes				788
Wheeler County Health Dept	414 Kent St	ALAMO	WHEELER	800-453-4504							Appointments scheduled through South Central District Dental Health # 478-296-2040. The reviewer called this number at 1:38 pm(See #732). They needed to know the patients address before they could schedule them an appointment because they cover ten different counties and travel to schools.	789

		Service Type:			Represented As			ed As				
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Whitefoord Elementary School Clinic	35 Whitefoord Ave SE	Atlanta	Dekalb	404-588-0101							They are only in the office on Monday and Wednesday so need to call back on one of those days to schedule.	791
Wilcox County Health Dept	1001 Second Ave PO Box 235	ROCHELLE	WILCOX	800-453-4504							Appointments scheduled through South Central District Dental Health # 478-296-2040. The reviewer called this number at 1:38 pm.(See #732) They needed to know the patients address before they could schedule them an appointment because they cover ten different counties and travel to schools.	793
Wilkes County Health Department	204 Gordon St	Washington	Wilkes	706-678-2622	Yes		Yes			Yes	They are only in the office every 2 weeks. Their next time in the office is 4/14/09. I would need to contact them on that day to schedule an appointment for the next time they are in the office, 4/28/09.	794
William B. Gardner Family Dentistry	507 W. Gordon St	THOMASTON	UPSON	706-647-7914		Yes	No		Yes		No longer accepting Peach State, WellCare or Medicaid.	796
William D. Lyles	1499 A Kennedy Road Suite D	TIFTON	TIFT	229-382-7323	Yes		Yes			Yes	No longer accepting WellCare	797
William D. Lyles, D.D.S., P.C.	1499 A Kennedy Road Suite D	TIFTON	TIFT	229-382-7323							Same phone number as listed above.	798
William Feldman	217 Upper Riverdale Rd SW	Riverdale	Clayton	770-997-6600		Yes	Yes	Yes			They accept walk in appointments for emergencies any day before 2:00pm	799
William Russell Berry III, DDS, PC	500 N. Monroe Street	ALBANY	DOUGHERTY	229-435-4689							Will not accept blocked calls.	801
Windward Pediatric Dentistry PC	11730 Jones Bridge RdSuite B,C & D	Alpharetta	Fulton	770-344-0170							Will not accept blocked calls.	804
Wrens Dental Center	403 Canterbury Dr	Wrens	Jefferson	706-547-3148			No				·	807
Wrightsboro Road Dental Clinic LLC	1414 Marks Church Rd	Augusta	Richmond	706-738-6735							Received a recorded message that this office does not accept calls from blocked numbers.	808
YE Beckford DDS PC	3983 Lavista RdSte 181	Tucker	Dekalb	770-939-9293							Will not accept blocked calls.	809
Meridian Educ Resource Group, Inc				404-523-2500			No		Yes			815

Exhibit C

Barriers to Scheduling Appointments Action Recommended



	Address			•	Servi	ice Type:	Accepting	Re	epresente	d As	re Notes N	
Dental Provider's Name		City	County	Dentist's Phone Numbe	r Routine	Emergency	New Patients?	AMGP	PSHP	WellCare		Number
Adamsville Health Center	3699 Bakers Ferry Rd SW	Atlanta	Fulton	404-699-4203	Yes		Yes	Yes			Need to come in to complete paperwork before an appointment will be given.	Ġ
Buford Health Center	2755 Sawnee Ave	Buford	Gwinnett	770-339-5642	yes		Yes	Yes			New patients must complete a form prior to an appointment being scheduled.	76
Buford Junction Dental Center	6067 Buford Hwy NESte D	Doraville	Dekalb	770-662-5880							Number disconnected; no longer in service.	77
Burke County Health Department	114 Dogwood Dr	Waynesboro	Burke	706-554-3456							Wrong numberdoes not belong to a dental office	79
Clyde G Steed Jr DDS	5635 Peachtree PkwySte 100	Norcross	Gwinnett	770-441-3133							No answer was received to phone call attemps made on 4/10/09 at 3:21 pm, 5:02 pm or on 4/13/09 at 2:32 pm and 4:30 pm.	139
Coweta Smiles Inc	2712 Highway 34 E	Newnan	Coweta	770-304-0082		Yes	No	Yes			Dr. Smith is the only person in the practice that can take Medicaid patients and she is completely full.	153
Dana W Mullis	1003 Plaza Ave	EASTMAN	DODGE	478-374-1127		Yes	Yes		Yes		Office is booked for the next two weeks; suggested to call another dentist since it was an emergency.	165
DeWitt T. Walton, Jr., DDS, PC	591 D.T. Walton, Sr. Way	MACON	BIBB	478-742-8478							The provider's phone number is no longer in service.	189
Dr Bruce Holes DMD	22 W Robert Toombs Ave	Washington	Wilkes	706-678-4300		Yes	No	Yes			The receptionist stated that the caseload for Medicaid is full. I was given the name of Dr. Finch at 706-678-3145.	202
Erin Bang DDS PC	5718 Buford Hwy NE	Doraville	Dekalb	770-556-4456							Three calls made to this number had a beeping noise result. No answer.	249
Family Dental Services of Savannah	114 E Broughton St	Savannah	Chatham	912-238-0888	yes		Yes	Yes			The provider stated they were booked until July 2009, and requested the caller return a call in July for an appointment.	260
Fayette Gentle Smile	692 North Glynn Street Suite S	Fayetteville	Fayette	770-719-0020							Number disconnected; no longer in service.	267
Filling Station Family Dental Cente	331 Stonewall St NE	DAWSON	TERRELL	229-995-4773							The call was not answered after approximately 20 rings.	270
Fred Q Holweger DDS	117 Murray Plz	Chatsworth	Murray	706-695-2721		Yes	Yes	Yes			Patients with AMERIGROUP must come in to the office with a picture ID. When benefits are verifed they will schedule an appointment.	285
Frederick L Thielke DMD	3643 Walton Way Ext	Augusta	Richmond	706-738-7129	Yes		Yes		Yes		Patients with AMERIGROUP must come in to the office Monday or Wednesday between 11-2 with a picture ID. When benefits are verifed they will schedule an appointment.	286
Fulton County Dept of Health & Wellness	1920 John Wesley Ave	Atlanta	Fulton	404-765-4220		yes	Yes			Yes	The provider required the child attend Fulton County School and complete paperwork prior to scheduling an appointment.	287
Gentle Dental PC	5162 Jimmy Carter Blvd	Norcross	Gwinnett	770-416-1102				1			Number is disconnected.	297

					Serv	ice Type:			epresente	d As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Gregory M Griffin DMD PC	110 Pitts Lane PO Box 505	Lincolnton	Lincoln	706-359-3129	Yes	Linergency	Yes	Yes	7 6111	Welloare	AMERIGROUP patients must come in to the office with a picture ID. When benefits are verifed they will schedule an appointment.	327
Hall County Health Department	1290 Athens St	Gainesville	Hall	770-531-5650		yes	Yes	Yes			The patient is required to provide a copy of their insurance card and complete paperwork before being scheduled for an appointment.	336
Hank and Leah Cook, DMD, PC	615 2nd Avenue	ROCHELLE	WILCOX	229-365-0056	Yes		Yes		Yes		The receptionist stated they are booking 6 months in advance but they have a waiting list if there is a cancellation. She would not discuss appointment times without a name and phone number.	337
Harlem Medical & Dental	275 Milledgeville Road	Harlem	Columbia	706-556-7094							Number is disconnected.	338
Hart County Health Department	64 Reynolds St	Hartwell	Hart	706-376-5117		Yes	Yes			Yes	Patient must come into the office and fill out the proper paperwork before a hygenist will call to schedule an appointment.	341
Help A Child Smile	Mobile 1	Atlanta City	Fulton	800-770-0388							Mobile service only goes to the local schools twice a year. Transferred to the Conyers office to schedule an office appointment.	353
Help A Child Smile Toombs County UU	Toombs County	Toombs County	Toombs	800-770-0388	Yes		Yes	Yes			Have an office in Conyers. Mobile only goes to Children's School twice a year	394
Hope Dental Group	4046 Wetherburn WaySte 2	Norcross	Gwinnett	770-368-3297							This number is routed to the number listed above for another Hope Dental group. Duplicate provider.	402
HSCH Pediatric Dental	35 Jessie Hills Junior DriveSuite 412DH	Atlanta	Fulton	404-616-3304							Phone message states the number has been changed to 404-385-9910. The new number has a message stating the office is closed until 06/08.	
James W Ware DDS	94 Martin St	Summerville	Chattooga	706-857-4702							The call was not answered after approximately 15 rings.	428
Jon A Drawdy DMD PC	504 Screven Ave	Waycross	Ware	912-285-0062		Yes	Yes			Yes	This doctor sees patients aged 6 years old and up. They would not give any specifics on an appointment time except that she would be able to be seen sometime next week in the morning. They would not give an appointment time until I would come into the office and let them run the card through for approval of services.	452
Jon W. Barden, DDS	19 Erin Office Park	DUBLIN	LAURENS	478-272-7250	yes		No		Yes		Busy signal on 3/26/09. Original call 3/25/09 at 3:42 PM: voice mail message office was closed after 1:30 PM.	454
Ke al Crailes CAD DC	2407 F Wellows Ave	D-lt	14/1-14ft - L-I	705 247 5245				+			Washin samin	467
Kool Smiles GAD PC Kool Smiles GASWA PC	2107 E Walnut Ave 5495 Old National Hwy	Dalton Atlanta	Whitfield Fulton	706-217-6346 404-223-5665		-	1	+	1	-	# not in service # not in service	467 468
Kool Smiles of Chamblee PC	4054 Buford Hwy NE	Atlanta	Dekalb	404-223-5665		1	1	+	1	 	# not in service # not in service	469
Kool Smiles of Forest Park	4458 Jonesboro Rd	Forest Park	Clayton	770-692-5665		İ					# not in service	470

Exhibit 6. Barriers to Scheduling Appointments - Action Reco					Serv	ice Type:			epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	r Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Kool Smiles of Lilburn PC	4030 Lawrenceville Hwy NWSte 13	Lilburn	Gwinnett	678-252-5665		3,					# not in service	471
Kool Smiles of Smyrna	2900 S Cobb Dr SESuite B2	Smyrna	Cobb	678-453-5665							# not in service	472
Kool Smiles PC	1756 Candler Rd	Decatur	Dekalb	404-591-5665							# not in service	473
Lakewood Health Center	1853 Jonesboro Rd SE	Atlanta	Fulton	404-624-0630	Yes		Yes		Yes		Have to fill out paperwork to get an appointment. The next available appointment is in the third week of April.	479
Laurens County Board of Health Denta	702 A Academy Avenue Ste A	DUBLIN	LAURENS	678-272-6871							Wrong #. It is for the Christian Assembly Church.	484
Lawrenceville Dental Group	1699 Duluth Hwy	Lawrenceville	Gwinnett	770-338-1963			No	Yes			Said they had another phone # to call that would take AMERIGROUP.	485
Medical College of Georgia School of Dentistry Dental Foundation	1459 Laney Walker Blvd# AD1501	Augusta	Richmond	706-721-2371	Yes		Yes	Yes			The provider stated they were booked full for children of that age and requested the caller return a call at a later date.	531
Michael T. Allen, DDS	419 North Church St	THOMASTON	UPSON	706-647-7111							Stopped ringing after about 12 rings and then disconnected.	546
Midtown Dental Services PC	1014 Ralph David Abernathy Blvd SW	Atlanta	Fulton	404-755-3339							Number is disconnected.	548
Morrison Dental Associates PC	4536 Chamblee Dunwoody RdSuite 201	Atlanta	Dekalb	770-454-8432							Number is disconnected.	560
Newton County Health Center	8203 Hazelbrand Rd NE	Covington	Newton	678-442-6884							Wrong #	572
Noah's Ark Children's Dentistry PC	171 Gwinnett DrSte B	Lawrenceville	Gwinnett	678-344-1888							Wrong #	575
North Central Health District	811 Hemlock St	MACON	BIBB	478-751-6140							Wrong #	579
North Fulton Health Center	3155 Royal DrSte 125	Alpharetta	Fulton	404-332-1958	yes		Yes		Yes		New patients must complete paperwork prior to an appointment being scheduled.	. 581
Peach Dental Care Vu DDS PC	3596 W Hill St# B	Clarkston	Dekalb	404-499-2216							Wrong Number; Call dropped	608
Peach Dental Care Vu DDS PC	5162 Jimmy Carter Blvd	Norcross	Gwinnett	770-416-1102							Wrong Number; Call dropped	609
Platinum Dental of Roswell (3)	1345-A Hembree Road	Roswell	Fulton	770-751-3115							Number is disconnected.	629
Pulaski County Health Dept	301 North Lumpkin St	HAWKINSVILLE	PULASKI	800-453-4504							Dental clinic moved out of building. Looking for new phone number	638
Saint Joseph's Mercy Care North	3367 Buford Hwy NE	Atlanta	Dekalb	404-880-3711							Wrong #	673
Saint Joseph's Mercy Care Services	424 Decatur St SE	Atlanta	Fulton	404-880-3742							Wrong #	674
Sam O. Williams, DMD, PC	3285 Houston Avenue	MACON	BIBB	478-784-1572	Yes		Yes	Yes			Wrong #	675
Smiles PC Family & Cosmetic Dentistry	113 Oxley Dr	Lyons	Toombs	912-526-9898							Number is disconnected.	697
Smiles2U Dental LLC	3530 Mall BlvdSte B	Duluth	Gwinnett	770-497-1070							Number is disconnected.	698
South Health District	312 N. Patterson St	VALDOSTA	LOWNDES	229-933-5290							The recording stated this was a non- working number.	703
Southside Medical Center Inc	2578 Gresham Rd SE	Atlanta	Fulton	404-241-2663							The reviewer received a recording the the phone number had been disconnected.	706
Spalding County Health Dept	1007 Memorial DrP O Box 129	Griffin	Spalding	770-467-4740		Yes				Yes	The service is a referral through the schools. Must complete a dental form at the school clinic. If the child was in pain, they might be able to get her in the same day.	
Stewart Webster Dental	220 Alston Street	RICHLAND	STEWART	229-887-3324							There is no dentist at the Richland Office but they do have a dentist at the Georgetown Office.	718
Stockbridge Dental Group PC	330 Corporate Center CtSte A	Stockbridge	Henry	678-289-6707	Yes		Yes			Yes	The Stockbridge office does not accept WellCare but that the Fayetteville office does.	719

					Service Type:				epresente	ed As		
Dental Provider's Name	Address	City	County	Dentist's Phone Number	Routine	Emergency	New Patients?	AMGP	PSHP	WellCare	Notes	Number
Suzanne M Bishop DMD PC	123 Main St	St Simons Island	Glynn	912-638-3539							The call was not answered after numerous rings. An additional phone call attempt was made on 4/10/09 at 3:51 pm with the same result.	728 I
Talbot Dental Center	341 North Washington Avenue	TALBOTTON	TALBOT	706-665-9383							Number is disconnected.	730
The Children's Dental Group LLC	560 Thornton Rd	Lithia Springs	Douglas	777-745-5886							Received a Verizon message that the call could not be completed.	743
Tift Regional Dental Group, PC	209 E. 24th Street	TIFTON	TIFT	229-382-8711		Yes	No		Yes		Not currently scheduling new Peach State patients; however, they can put me on a waiting list and call if appointment slots open up.	754
Tri County Health System Inc	437 C East Main Street	Gibson	Glascock	706-598-3359							No dentist in this office. The office that does have a dentist is listed above.	761
Unahealth	2858 Pine Street	UNADILLA	DOOLY	478-627-3263							This is a medical office only. Their dentist service ended one month ago.	762
Union County Health Department	175 Chase Dr	Blairsville	Union	706-745-6292							The dentist is in the office on Monday and Friday. They schedule their own appointments so you have to come in on Monday, Wednesday or Friday to complete forms and schedule an appointment.	763
Valley Healthcare System	1073 Woodlawn Highway 41 N. PO Box 7	TALBOTTON	TALBOT	706-322-8332							This is a fax number.	767
Vital Smiles	2841 Greenbriar Pkwy SWSuite 216	Atlanta	Fulton	205-271-6847		yes	Yes		Yes		The provider stated the Atlanta office was closed but services were available at the Albany or Greenbriar locations.	773
White County Health Department	1241 Helen HwyUnit 210	Cleveland	White	706-865-2191							Currently working on setting up dental service but it is not in operation yet.	790
Whitfield County Health Department	808 Professional Blvd	Dalton	Whitfield	706-281-2206							The person that answered hung up.	792